



UKRAINE EMERGENCY

UNHCR Delivery Updates

10 June 2024

With the new ground offensive and intensified Russian attacks on Kharkivska oblast, thousands of people living in towns and villages close to the frontline have been evacuated to safety. UNHCR's local NGO partner Right to Protection (R2P) is enrolling evacuees for cash assistance at the transit centre in Kharkiv city. © UNHCR/Viktorija Tiutiunyk

KEY FIGURES:

4.32 million

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

2.63 million

people reached with UNHCR assistance in 2023

14.6 million

people in need of humanitarian assistance and protection in 2024 (source: HNRP)

8.5 million

people targeted for humanitarian assistance in the 2024 [Humanitarian Needs and Response Plan](#)

2.7 million

displaced and other war-affected people aimed to be reached by UNHCR with different forms of assistance and services in 2024***

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT:

- **Hostilities continue to impact civilians, particularly in the east, north-east and south of Ukraine.** UNHCR is [alarmed](#) about the worsening humanitarian situation and forced displacement as a result of the **ground offensive launched on 10 May by the Russian Federation Armed Forces in northern Kharkivska oblast.** As part of the interagency response, UNHCR and partners are responding to the needs of new evacuees as well as those affected by relentless aerial attacks. On 23 May, missiles struck a printing house in Kharkiv city, killing seven employees and injuring at least 20 civilians. Two days later, two bombs struck a hardware centre in Kharkiv city, killing 19 civilians and injuring over 50. On 31 May, multiple missiles hit a residential area in Kharkiv city, killing nine civilians. Overall, the UN Human Rights Monitoring Mission Ukraine [reports](#) that at least 174 civilians were killed and 690 were injured in Ukraine in May 2024, **the highest number of civilian casualties in a single month since June 2023.** More than half of these casualties occurred in Kharkivska oblast.
- **Large-scale Russian aerial attacks continued across Ukraine, with a sustained focus on targeting energy infrastructure.** According to latest estimates, **Ukraine has lost more than 60% of its energy generation capacities since 2022.** In May, the Ministry of Energy announced the start of emergency energy outages across the country and authorities are planning for an extremely challenging winter ahead. UNHCR is working closely with partners to prepare for and scale up to help people survive the winter.
- On 5 June, three staff of UNHCR's NGO partner Proliska came under artillery fire while delivering humanitarian aid in Zaporizka oblast. Fortunately, there were no casualties, but their car marked as humanitarian was [damaged](#).
- Marking the **International Day of Innocent Children Victims of Aggression (4 June)**, the UN [condemned](#) the severe violations of children's rights caused by Russia's invasion of Ukraine, which has caused immense physical, psychological, and emotional harm.
- **UNHCR is providing immediate protection and assistance to people living in impacted areas while supporting the early recovery and durable solutions for displaced people, returnees, and war-affected people remaining in their homes.**

WORKING WITH PARTNERS:



2024 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January–31 May 2024)

857,210 Multi-sectoral services delivered to people in need in 2024

Protection

329,905

Received protection information, counselling, and support

1.20M
Targeted

Multi-purpose cash

224,406

Supported with multi-purpose cash and/or cash for winter energy needs**

0.60M
Targeted

Prykhystok

77,316

People hosting IDPs received financial support through the Government's Prykhystok programme

0.09M
Targeted

Essential items

133,169

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.35M
Targeted

Shelter/Housing

62,194

Received emergency shelter and housing support, including in collective sites

0.47M
Targeted

Collective sites

30,220

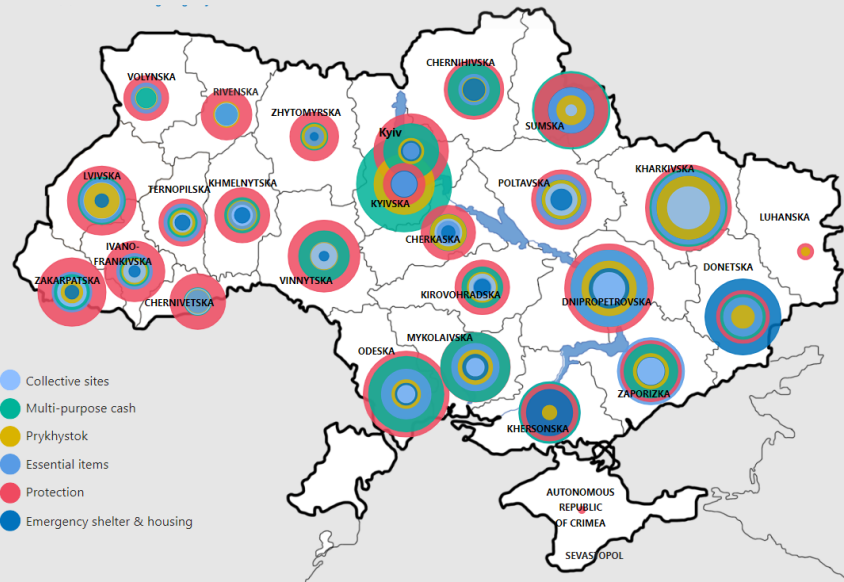
Supported with safe access to multi-sectorial services in collective sites, including winterization support

0.13M
Targeted

* The targets are subject to the receipt of the funding requirements

**Figures may be adjusted as they are subject to reconciliation and verification

All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.



Emergency Response

- Kharkivska oblast:** UNHCR is leading the coordination of the **Protection, Shelter/Non-Food Item (NFI), and CCCM Cluster** responses to people affected by the escalation of hostilities. As part of the interagency response, and in support of government efforts, UNHCR and local NGO partners **Proliska** and **R2P** are [present at the transit centre \(TC\) in Kharkiv city](#) where evacuees are registered as internally displaced people (IDPs), provided with humanitarian assistance, and advised on available accommodation, including in collective sites. Some **12,800** people arrived at the TC between 10 May and 3 June, including people evacuated through social transport, people who left affected areas by their own means, and people who fled previously who approached the TC for support.
- UNHCR worked to quickly **scale up the delivery of emergency cash assistance** to evacuees, and immediately deployed additional protection and enrolment staff to the TC in Kharkiv city. Between 10 May and 3 June, UNHCR's partner R2P enrolled over **2,400** evacuees to receive cash assistance and help them cover immediate needs. UNHCR's partners Proliska and R2P also provided legal aid, for example to help IDPs replace lost documents, psychosocial support to people suffering from acute stress, and protection consultations to people with specific needs, including older people, people with reduced mobility, and people with disabilities.
- Following an assessment in collective sites hosting new evacuees, UNHCR dispatched non-standard NFIs from its warehouse in Kyiv to five collective sites in Kharkiv city hosting new evacuees in May. The items included electric stoves, refrigerators, washing machines, boilers, electric kettles, chairs, dining tables, bedside cabinets, metal bed frames and foam mattresses.
- Between 10 May to 3 June, NGO partner Proliska assisted in the evacuation of **164** people from affected areas in Vovchansk and Zolochiv communities under UNHCR funding. They have also helped evacuate a further 113 people under separate funding.
- Sumska oblast:** To respond to the needs of families affected by almost daily attacks on different hromadas of Sumska oblast during May, Proliska delivered emergency shelter kits to almost **500** people to quickly repair damaged homes, provided essential items (including blankets, thermoses, and solar lamps) to over **200** people, and was on-site to offer psychosocial and legal support to affected families. Proliska also helped evacuate **108** people living in areas of active hostilities and under mandatory evacuation orders either by bus or car. UNHCR's partner R2P meanwhile helped **139** evacuees (92 families) from Bilopillia and Vorozhba hromadas with emergency cash assistance, including to help them find temporary accommodation and cover basic needs while they search for a new place.



Thousands of people evacuated from villages in north Kharkivska oblast

Liudmyla and her brother Serhii are among the thousands of people evacuated from their villages close to the frontline in Kharkivska oblast due to Russia's ground offensive in May. "We were forced to leave our home together with our children and grandchildren. It became impossible to stay because of the constant shelling, but we still hope to return home and continue the life we had before," Liudmyla said.

They received assistance to find shelter in a collective site in Kharkiv city which is being supported by UNHCR, and were enrolled to receive emergency cash assistance by partner R2P.

Liudmyla and her brother Serhii evacuated from near Vovchansk in May and are now staying in a collective site in Kharkiv city. © UNHCR/Viktorii Tiutiunyk



Halyna and Volodymyr at a collective site in Poltavaska oblast. People staying in collective sites are among the most vulnerable of the displaced population in the country. © UNHCR/Alina Kovalenko

Displaced people remain in collective sites as war continues

Halyna and her husband, Volodymyr, fled their home in Kupiansk, Kharkivska oblast, and sought refuge in Kremenchuk, Poltavaska oblast. When the couple arrived in a collective site in 2022, it was in a poor condition, but thanks to international donors and local NGOs, repairs were undertaken to install new windows and doors. The couple was also enrolled in UNHCR's cash assistance programme, helping them build a new life in Kremenchuk. "When we arrived here, we didn't have any money. We needed it urgently. We came here with just a small bag. We were given only 5 minutes to pack our things before the evacuation."

As of May 2024, around 85,000 people remain in collective sites in Ukraine. Together with partners, UNHCR supports collective sites and their residents in different ways, including through refurbishments and small repairs, ensuring access to information and legal aid to residents, as well as organizing social activities and livelihood trainings. At the same time, UNHCR supports families to transition from temporary accommodation to more sustainable housing options. See more [here](#).

Protection

- **Support to evacuees:** Amongst the most vulnerable people in need of evacuation from areas of intense hostilities are people with low mobility, including older people and people with disabilities or chronic illnesses. They need special assistance to be evacuated, and require adequate accommodation and specialized services in host regions. The UNHCR-led Protection and CCCM Clusters are supporting the authorities in **mapping collective sites with the capacity to host evacuees with low mobility and other vulnerabilities** as a short-term solution until more appropriate assisted living facilities can be found. The Protection Cluster also completed a **mapping of partners** who can support with home-based care and assisted living social services and shared the outcomes with the Ministry of Social Policy.
- **Social cohesion:** UNHCR and ILO jointly [renovated a kindergarten](#) at Bohuslav Nechui-Levytsky Humanitarian College in Kyivska oblast, which will now be accessible to more children, including those who have been internally displaced and who reside with their parents in the dormitory of the college. UNHCR provided materials to repair the roof and premises, while ILO provided funds for the purchase of equipment. In addition, during May, UNHCR and Rokada coordinated with local authorities to [open three child friendly spaces](#) in Chernihivska oblast. Around 1,700 children and youth in these hromadas,

including children with disabilities, will have access to various recreational activities provided at these spaces.

Cash Assistance

- Between January-May 2024, UNHCR distributed multi-purpose cash assistance to over **224,400** war-affected people and IDPs, returnees, and people with specific vulnerabilities to help cover the costs of basic items like food, medicines, clothes, accommodation and utilities. Approximately **\$62.7 million** has been disbursed so far in 2024 through multi-purpose cash assistance.
- Out of the 224,400 people supported through cash assistance programmes in 2024, over **11,000 people** have so far received emergency cash support in the amount of UAH 10,800. This modality allows for the fast delivery of cash assistance following attacks, helping families cope with the shock of the situation and meet their most urgent needs. The emergency cash assistance was delivered to affected people across 24 regions, with the highest number of people reached in Kharkivska, Donetsk, Sumska, Dnipropetrovska, and Odeska oblasts.
- In addition to the above, over **77,300 people** hosting IDPs have so far received cash assistance through the [Prykhystok programme](#), in collaboration with the Ministry of Reintegration of the Temporarily Occupied Territories.

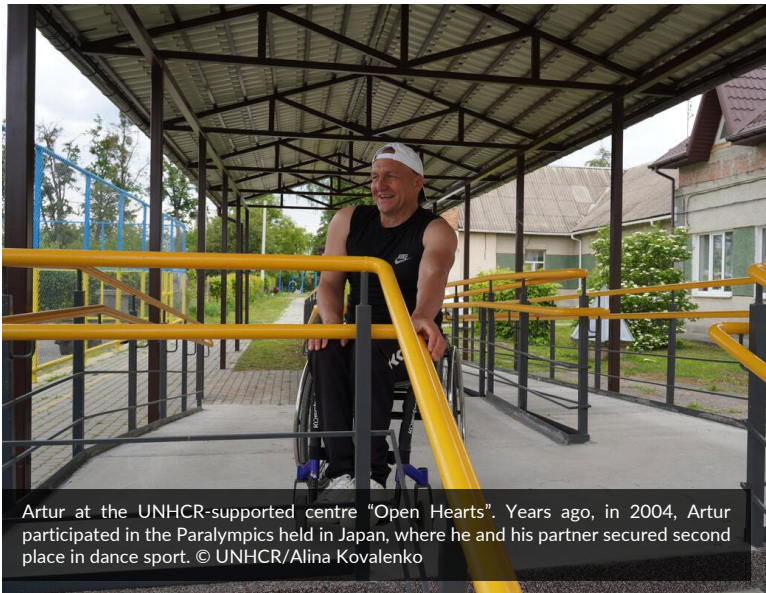


A job fair in Uzhhorod gathered around 50 businesses offering job opportunities for both displaced and war-affected citizens. © Neemia

Job fair in Uzhhorod gathers 50 businesses offering jobs to displaced and war-affected people

Integrating displaced people into local communities remains a priority. On 24 May, UNHCR and NGO partner Neemia, together with the regional Oblast Administration, City Council and local Employment Centre, organized a job fair in Uzhhorod, Zakarpatska oblast. About 50 relocated and local employers took part in the event from various fields including IT, education, manufacturing, construction, medicine, and law enforcement.

To support the inclusion of displaced people into local communities, UNHCR and Neemia are also providing grants to help people start their own small businesses and are supporting vocational training for people to learn new skills and find job opportunities. See more on the job fair [here](#).



Artur at the UNHCR-supported centre "Open Hearts". Years ago, in 2004, Artur participated in the Paralympics held in Japan, where he and his partner secured second place in dance sport. © UNHCR/Alina Kovalenko



Svitlana has been supporting her son Anton, who was born with a disability, and eventually became the head of the NGO "Open Hearts". © UNHCR/Iryna Tymchyshyn

UNHCR-supported centre provides specialized accommodation and support to people with disabilities

Artur was forced to flee his home in the city of Bakhmut in Donetsk oblast that was heavily destroyed during the Russian invasion. Together with his mother, Artur first found shelter at a local health facility in Khmilnyk in Vinnytska oblast. When the support programme for internally displaced people at this facility ended, they moved to Dorozhne village, also in Vinnytska oblast, where they found a temporary home at the UNHCR-supported centre "Open Hearts". Artur takes care of his mother and helps with household errands, and is also helping others learn how to get around and adjust to life in a wheelchair.

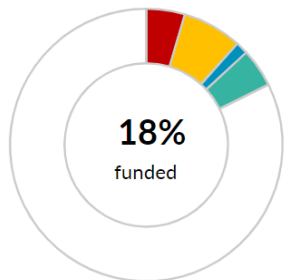
The NGO "Association for the Protection of Rights and Assistance to People with Disabilities, Open Hearts" strives to build and create barrier-free and accessible environments for people with disabilities and their families, including internally displaced people and returnees. At the "Open Hearts" centre, people with specific needs can find temporary, safe and accessible accommodation, including a kitchen and dining room, an elevator, and creative workshop areas. The centre also has its own plot of land with a garden for recreational activities for people with disabilities.

In 2023, UNHCR helped "Open Hearts" finish the construction of ramps and stairs at the rehabilitation centre, as well as a new shed. The support has enabled the centre to implement a new project which supports people who are adjusting to life in a wheelchair.

FUNDING UPDATE | 2024

UKRAINE

as of 31 May 2024



\$598.9 million

UNHCR's financial requirements 2024

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see [Ukraine Situation: UNHCR's 2024 plans and financial requirements](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.