

UKRAINE EMERGENCY

UNHCR Delivery Updates

6 October 2023

The roof, door and windows of Nadia's damaged house in Mykolaivska oblast were repaired with shelter materials provided by UNHCR. The repair works are still ongoing, but Nadia hopes that they can be completed before the start of winter. © UNHCR/Alina Kovalenko

KEY FIGURES:

4.32 million

people reached with UNHCR assistance in **2022** (24 February – 31 December 2022)

17.6 million

people in need of humanitarian assistance and protection in 2023 (source: OCHA)

11.1 million

people targeted for humanitarian assistance in the [Humanitarian Response Plan](#)

3.6 million

people aimed to be reached with **4.6 million** services in 2023, some of whom will receive several forms of support**

**The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

OPERATIONAL CONTEXT:

- **Regular missile, drone and shelling attacks continue to strike communities across the country, taking a heavy toll on civilians and damaging civilian infrastructure.** On 5 October, Russian [shelling](#) of the village of Hroza, Kharkivska oblast, killed [at least 52 people](#) including a 6-year-old boy, and injured many more. UNHCR's local partner Proliska [responded quickly](#) with psychosocial support to the survivors and has continued providing counselling and assistance to people impacted by this devastating attack. The Humanitarian Coordinator for Ukraine [condemned](#) the attack and expressed heartfelt condolences to the bereaved families. Elsewhere in the south and eastern parts of Ukraine, repeated attacks over the last two weeks have also killed and injured civilians. In Khersonska oblast, civilians have been [enduring](#) an increase in attacks that have left schools, homes and hospitals damaged.
- **From 1 to 24 September 2023, Office of the UN High Commissioner for Human Rights (OHCHR) [recorded](#) 554 civilian casualties in Ukraine** (111 killed and 443 injured). From 24 February 2022, which marked the start of Russia's full-scale invasion of Ukraine, to 24 September 2023, OHCHR recorded 27,449 civilian casualties in the country: 9,701 killed and 17,748 injured. Meanwhile on 4 October, the UN Human Rights Monitoring Mission in Ukraine released a new [report](#) on the human rights situation in the country.
- **The UN issued a [revised Winter Response Plan](#), totalling US\$435 million to deliver winter assistance to over 1.7 million people across Ukraine.** The Plan will be carried out in support of the efforts by the Government of Ukraine and complements regular humanitarian programming.
- UNHCR continues responding to emergency and protracted humanitarian needs of people in Ukraine, while supporting people's ongoing efforts to recover now and achieve durable solutions. **In 2023, UNHCR and partners have so far reached 2.2 million people with assistance**, including protection, emergency shelter, housing, cash and essential items.

WORKING WITH PARTNERS:



2023 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January to 30 September 2023)

2.20M

People reached with assistance to date

■ Winterization Response (pg.4)

Protection

1,121,371

Received protection information, counselling, and support

1.90M
Targeted

MPC

465,069

Supported with multi-purpose cash assistance to meet basic needs

0.80M
Targeted

NFI

695,778

Reached with essential items, including in hard-to-access areas by humanitarian convoys

1.00M
Targeted

Shelter/Housing

194,200

Received emergency shelter and housing support, including in collective sites

0.72M
Targeted

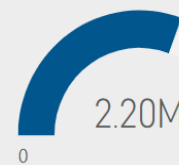
CCCM

88,645

Supported with safe access to multi-sectorial services in collective sites

0.15M
Targeted

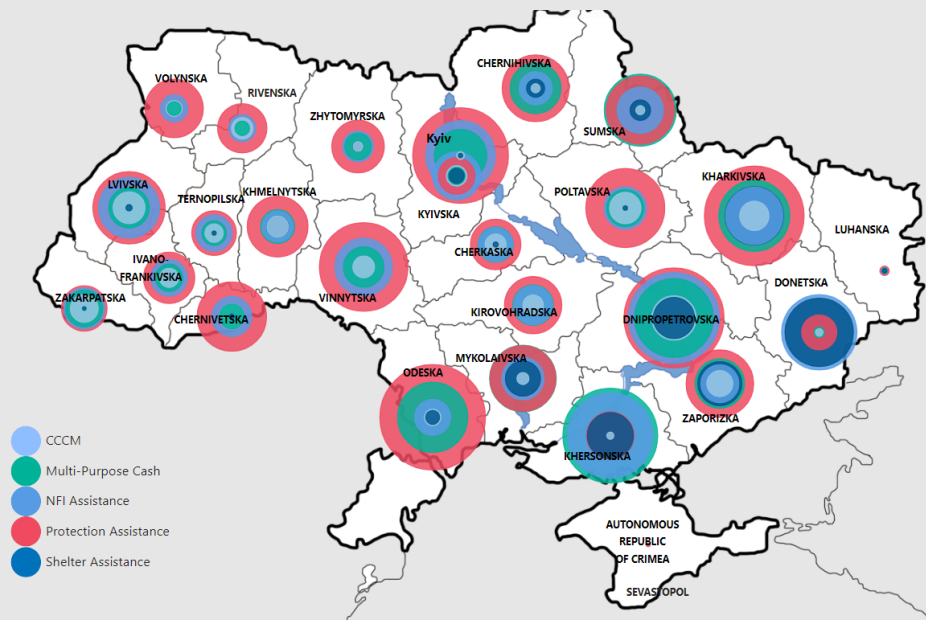
* The targets are subject to the receipt of the funding requirements



People Reached

2,203,743

Reached figures are subject to data cleaning and retro-active corrections may occur.



NFI Essential Items & Housing/Shelter

- **Interagency convoys:** Assisting the people living in frontline areas remains a priority. On 19 September, as part of an interagency convoy to Novoselivka Persha in Donetsk oblast, UNHCR delivered 600 sleeping bags and 400 solar lamps to assist war-affected residents of Avdiivka. Since January 2023, UNHCR has participated in 98 interagency convoys reaching 70,000 people living in frontline areas with assistance.
- **Emergency assistance:** In response to damages caused by the Russian drone attack on Shevchenkyvsky district in Kyiv on 21 September, UNHCR's partner Rokada delivered tarpaulins to 24 affected families. These families will also be receiving support to replace damaged windows.
- Following a missile attack on Cherkasy (Cherkaska oblast) on 21 September, UNHCR's partner Right to Protection (R2P) was on the ground alongside UNHCR staff to assess people's needs. UNHCR and R2P are supporting the response of the local authorities and provided OSB sheets (wooden boards) to affected families for quick repairs the day after the attack.
- On 22 September, an attack on Kremenchuk (Poltavska oblast) killed one person and injured over 50 people.

Three multi-storey apartment buildings were damaged resulting in many broken windows and doors. UNHCR's partner Proliska [arrived at the site](#) shortly after the incident. While helping those affected, the air alert alarm went off and Proliska staff had to move to the nearest shelter and continue providing psychological support in the shelter. Proliska also distributed tarpaulin sheets, torch lights, jerry cans and some thermoses to affected people.

- **Monitoring:** As part of programme monitoring, UNHCR has been verifying and assessing the quality of completed window installations. In September, UNHCR teams visited over 50 apartments in Kharkiv city, interviewed residents of 124 other apartments by phone, and visited three collective sites as well as one transit centre for displaced people in Zaporizhzhia. All those interviewed reported being satisfied with both the quality of the windows and installation works. Gathering this type of feedback is essential to ensure people's participation in monitoring the quality of assistance delivered, as well as to help identify gaps or deficiencies and inform future programming.



Football tournament for internally displaced and war-affected children

Together with the Ukrainian Association of Football and our NGO partner Rokada, UNHCR organized a football tournament, called the Unity Cup of Ukraine 2023, in Kyiv on 1 October for internally displaced and war-affected children.

The tournament aimed to highlight football as a unique and powerful medium to unite children, create friendships, and help them remain physically and mentally healthy. For children who just moved to a new town or city, it can also help them integrate in the community.

See more photos of the event [here](#).

Supporting displaced people with documentation

Maria, 66, is from the city of Kharkiv in north-eastern Ukraine, which came under heavy bombardment in the first days of the Russian full-scale invasion due to its proximity to the Russian border. Eighteen months later, Kharkiv remains exposed to regular attacks, leaving many residential buildings and civilian infrastructure damaged and destroyed.

Maria's home is among thousands of others in Ukraine that were razed to the ground. To help people apply for compensation and assistance to help repair or replace damaged or destroyed properties, the Ukrainian authorities have [launched a programme called eVidnovlennia \(eRestoration\)](#).

UNHCR's partner Right to Protection has provided legal aid to Maria and many others in her situation, to help them obtain the property documents needed to apply for the compensation. Since the beginning of 2023, around 450,000 people received legal consultations from UNHCR partners.

Read the full story [here](#).



Maria lost her house and legal documents. "As we ran to the basement during heavy shelling, my husband grabbed a folder with documents, but later, when we opened it, we found only useless pieces of paper", Maria recalls. © UNHCR/Alina Kovalenko

Protection

- **Gender-Based Violence (GBV):** UNHCR continues to work with local partners and authorities to establish common mechanisms for GBV prevention. On 18 and 19 September, UNHCR organized a two-day training in Kyiv on GBV in emergencies for around 20 NGO partner staff. The training focused on applying GBV prevention, risk mitigation and response principles and practices in daily work. UNHCR also [participated](#) in the fourth Forum on Prevention and Response to GBV in Khust, Zakarpatska oblast.
- **Child protection:** On 11 September, in coordination with the local authorities and UNHCR's partner The Tenth of April, a new child friendly space was opened in a secondary school in Snihurivka, Mykolaivska oblast. The space will provide a safe environment for children to play, learn and socialize as well as facilitate opportunities for integration and cohesion.
- **Capacity building to social services:** To support the overstretched social protection services and expand their capacity to assist more people in need, UNHCR and its partner Stabilization Support Services (SSS) handed over office equipment including laptops and printers to the local Departments of Social Protection in Khersonska, Lvivska, Poltavska and Ternopil'ska oblasts.
- **Legal support:** UNHCR and its partner NEEKA organized a [training](#) for over 20 attorneys in Zakarpatska oblast on recording vital civil events such as births, deaths and marriages. Documentation is critical to avoid statelessness and ensure inheritance.

- **Community centres are at the heart of every hromada:** Based on needs assessments and in coordination with the local authorities in Stavnenska hromada (Uzhhorod'skyi raion) and Nyzhnovoritska hromada (Mukachiv'skyi raion) in Zakarpatska oblast, UNHCR and our partner Neemia are refurbishing a new community centre in each hromada, with plans to inaugurate the centres at the end of 2023.
- **Training to border guards:** Around 50 members of the State Border Guard Service were trained by IOM and UNHCR on trafficking and identifying and supporting unaccompanied and separated children. The trainings took place in Odesa and Izmail (Odeska oblast) on 25 and 27 September respectively.

Cash assistance

- As of 1 October, the Cash Working Group partners started implementing the [new monthly transfer value amount](#) for multipurpose cash assistance, which increased from UAH 2,220 to UAH 3,600 per person per month. The amount is based on the new humanitarian [Minimum Expenditure Basket \(MEB\)](#) and updated basket pricing.
- In 2023, UNHCR has so far distributed **US\$83.7 million** through the multipurpose cash programme to **465,069 people**, helping socioeconomically and otherwise vulnerable war-affected and displaced families cover the costs of basic items like food, medicines, clothes, accommodation and pay for utilities.



At 89, Tamara was forced to flee Chasiv Yar in Donetsk oblast where she had spent her entire life. © UNHCR/Alina Kovalenko

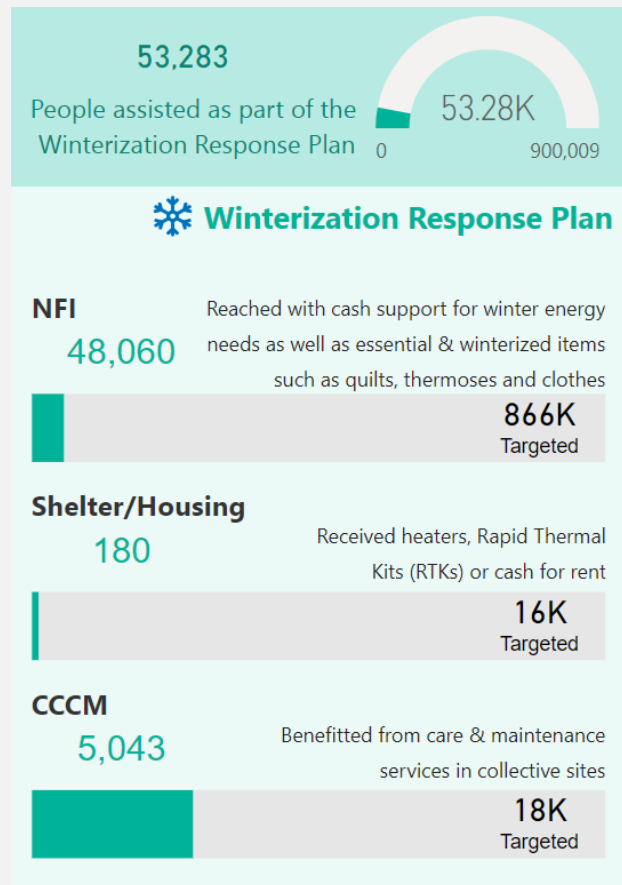
International Day of Older Persons

The International Day of Older Persons was observed on 1 October. Since the beginning of Russia's full-scale invasion of Ukraine, older people have become one of the most vulnerable affected groups. Thousands are displaced, but even more are unable to leave war-affected areas and remain in dire need of humanitarian support.

UNHCR provides protection and assistance to older Ukrainians across the country. Watch the video [here](#).

WINTERIZATION RESPONSE

The winterization response is UNHCR's priority over the coming months. In coordination with the Government of Ukraine, and contributing to the broader [Ukraine Winter Response Plan](#) (updated September 2023), UNHCR's winterization response will target **900,000 vulnerable, displaced and war-affected people** between 1 September 2023 and 29 February 2024. Strengthened protection referrals, with a particular focus on psychosocial support and legal assistance to support access to key civil and housing, land and property documentation to support solutions from the start, accompany UNHCR's winterization response.



Figures represent people reached with partners as of 30 September 2023. Figures are subject to data cleaning and retro-active corrections may occur.

UKRAINE SITUATION WINTERIZATION PLAN 2023 -2024

AT A GLANCE: 900,000 INDIVIDUALS

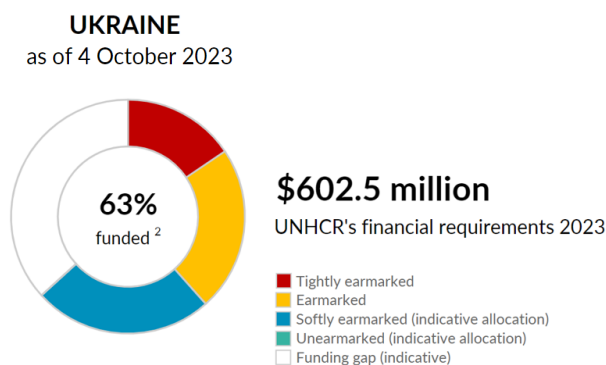
- 450,000** to be reached with cash support for winter energy needs
- 15,750** to be reached with housing and insulation support
- 250,000** to be reached with winterized non-food item kits
- 62,250** to be reached with winter clothing
- 104,000** to be reached through provision of generators
- 18,000** to be reached through collective site management and winter preparation support to collective sites

Main response areas:

- Cash support for winter energy needs** to vulnerable families to meet additional costs during the winter months.
- Rental support** to help vulnerable displaced people to find warm, safe, and dignified accommodation in winter.
- Insulation of sub-standard houses** for improved heat retention and reduced energy needs throughout winter.
- Distribution and installation of heaters** in rural houses targeted by UNHCR's house repair programme.
- Winterized non-food items**, where cash assistance is not possible or most appropriate, including winter clothes, and generators.
- Support to collective sites to ensure readiness for winter** through small insulation improvements and maintenance to heating and electrical systems.

For more information, see the [UNHCR Ukraine Situation Winterization Plan 2023-2024](#).

FUNDING UPDATE | 2023



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster [Response Dashboard](#) can be found [here](#).
- CCCM Cluster [Collective Sites Mapping](#) [here](#)
- Shelter Cluster [Response Dashboard](#) [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.