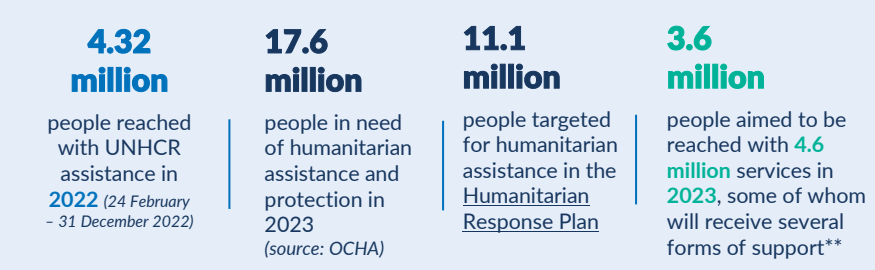




UKRAINE EMERGENCY
UNHCR Delivery Updates
22 September 2023

Integrating displaced people into local communities is a priority. In Uzhhorod, UNHCR's partner Nehemiah, together with local authorities, organised a job fair gathering over 40 businesses who offered 900 job opportunities for displaced and war-affected citizens. © UNHCR

KEY FIGURES:



**The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

OPERATIONAL CONTEXT:

- **Russian missiles and drones continue to hit people and civilian infrastructure in Ukraine.** On 13 September attacks on Odeska oblast damaged two ports and other civil infrastructure facilities. There have been [over 20 attacks](#) on vital port and grain facilities in Ukraine since Russia's decision to terminate the Black Sea Initiative around two months ago. On 19 September, a Russian attack struck three industrial warehouses in the western city of Lviv, causing a large fire and [killing](#) at least one person, as well as destroying a Caritas-Spes warehouse which contained approximately 300 tons of relief supplies. The Humanitarian Coordinator for Ukraine issued a [statement](#) the following day highlighting that attacks impacting humanitarian assets have escalated throughout the year. On 21 September, a Russian attack hit energy facilities across Ukraine in one of the [biggest missile attacks](#) in recent weeks. As a result, power cuts were reported in five Ukrainian regions in the west, centre and east.
- **Assisting the people living in frontline areas remains a priority.** On 15 September, as part of an interagency convoy to Siversk, Donetska oblast, UNHCR [delivered](#) 1,000 tarpaulins, 400 solar lamps and 20 plastic sheeting rollups to war-affected families.
- **The winterization response started on 1 September and will be UNHCR's priority over the coming six months.** In coordination with the government of Ukraine and contributing to the broader [Ukraine Winter Response Plan](#), UNHCR's winterization response will target 900,000 vulnerable, displaced and war-affected people between 1 September 2023 and 29 February 2024. Strengthened protection referrals, with a particular focus on psychosocial support and legal assistance to support access to key civil and housing, land and property documentation to support solutions from the start, accompany UNHCR's winterization response.

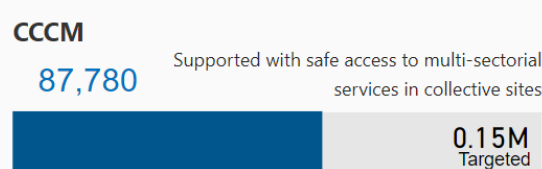
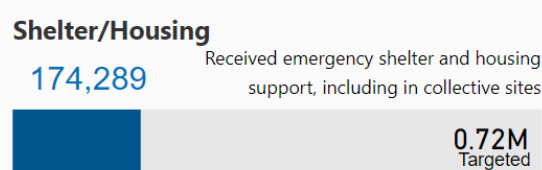
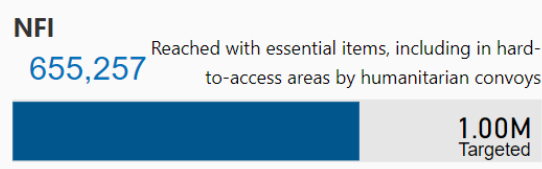
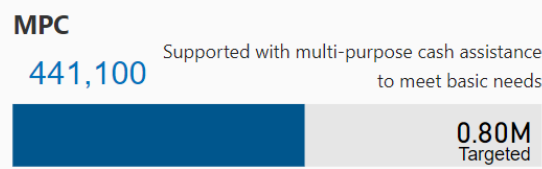
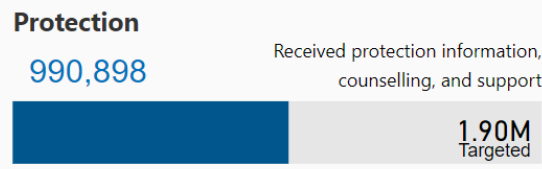
WORKING WITH PARTNERS:



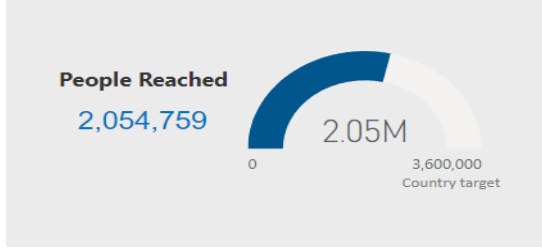
2023 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January to 31 August 2023)

2.05M People reached with assistance to date

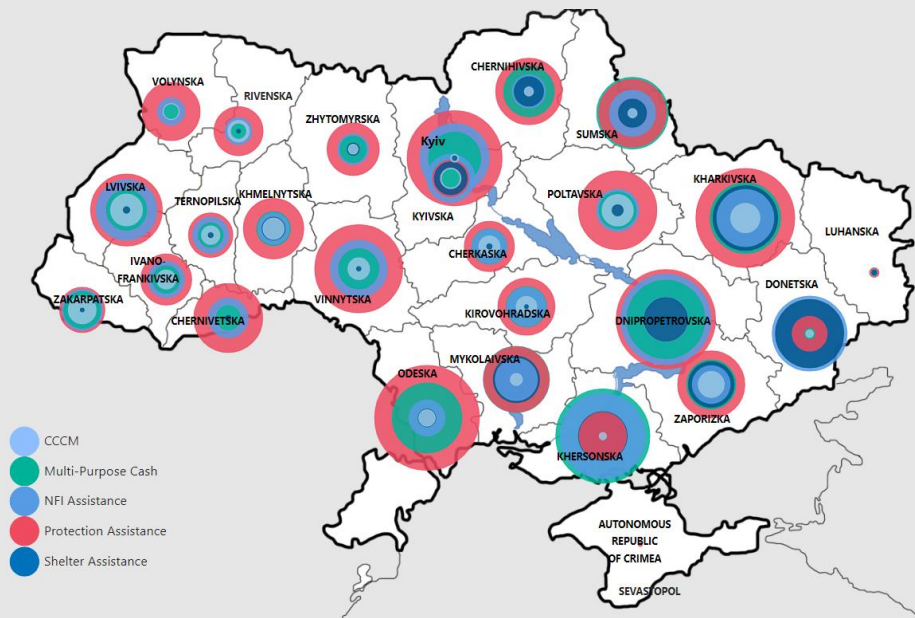


* The targets are subject to the receipt of the funding requirements



Reached figures are subject to data cleaning and retro-active corrections may occur.

*In alignment with the humanitarian inter-agency and cluster reporting systems and frequency established by OCHA for 2023, UNHCR and partners will publish response figures in full on a monthly basis. Narrative updates and figures on selected indicators will be published on a biweekly basis.



NFI Essential Items & Housing/Shelter

- **Emergency assistance:** On 8 September, a missile strike on the city of Sumy caused significant damage to residential buildings. A two-storey residential building was destroyed, more than 20 houses were damaged, and a large fire broke out. UNHCR’s partner Proliska [arrived immediately](#) at the site to assess the destruction, provide humanitarian aid including construction materials, and provide psychological support and counselling. Ten emergency shelter kits, 90 OSB sheets (wooden boards), 24 tarpaulin sheets and 600 square metres of transparent plastic film were distributed to affected residents. In total, 33 families were assisted with construction materials for quick repairs of damaged homes.
- On 8 September, a missile strike on Zaporizhzhia city affected 30 apartment buildings (58 apartments). UNHCR’s partner Proliska [responded](#) immediately with construction materials for emergency repairs as well as psychological assistance.
- As a result of a drone [attack](#) on Kyiv oblast on 10 September, more than 200 houses, a village council, and a school were damaged by debris in Olshanytsya

village. UNHCR’s partner Rokada quickly responded by delivering 10 big emergency shelter kits to the local authorities, and will also be providing shelter materials to restore public premises and private houses.

- **Winterization:** UNHCR’s winterization response started on 1 September. It aims to address three main areas to help people cope with winter temperatures: 1) cash support for winter energy needs; 2) support with winterized shelter and housing assistance; and 3) distribution of winterized non-food items. In line with this strategy, UNHCR will target 450,000 people with cash assistance for winter, 15,750 people with winterized shelter and housing assistance, including rental market support, insulation of sub-standard housing, and provision of heaters. UNHCR also plans to support 250,000 people with non-food item kits which include high thermal blankets, quilts, mattresses, bed linen, pillows, sleeping bags, thermos flasks, solar lamps, towels, and a kitchen set. Around 62,250 people will also receive jackets and boots to help them stay warm during the winter. For more information, see [UNHCR Ukraine’s Winterization Plan 2023-2024](#).



Four ways UNHCR’s cash assistance supports people affected by war

In Ukraine, UNHCR implements one of its largest and most advanced cash programmes in the world. Thanks to various modalities, it is tailored to the needs of displaced and war-affected people, respects the dignity of choice and their independence, providing them with a sense of normality and ownership and allowing them to decide what they need most – prepare for winter, pay rent, repair their homes, buy essential items and live in dignified conditions.

The full-scale war in Ukraine has turned many lives upside down. For Nina, Ihnat, Olena and Valentyna, UNHCR’s cash assistance has made all the difference. Read their stories [here](#).

Fleeing War: A Miner's Story of Displacement and Hope

"We have lost everything," says 73-year-old Ievhen, who worked for 30 years at a coal mine and lost his eyesight in 2014.

Together with his 70-year-old wife Raisa, they were forced to flee war-torn Toretsk in Donetsk oblast in May 2023, leaving behind their peaceful life and their home. They went to stay with friends in Velyka Bahachka in Poltava oblast. Whilst there, the couple met with UNHCR's local partner Proliska and received social support and legal assistance for Ievhen to obtain important documentation that certifies his type of disability.

Around 450,000 people have received legal consultations from UNHCR and its NGO partners since the beginning of 2023.

Read the full story [here](#).



Ievhen and his wife Raisa received important social support and legal assistance through UNHCR's partner Proliska. © UNHCR

Protection

- **Child protection:** On 11 September, UNHCR and its partner Rokada inaugurated a new child-friendly space in a school in Truskavets, Lviv oblast. The child-friendly space aims to improve the psychosocial well-being of local and displaced children as well as facilitate opportunities for social integration.
- **Gender-Based Violence (GBV):** Based on the outcome and action points defined in the Forum on Gender-based Violence Prevention recently held in the city of Khust, in Zakarpatska oblast, as well as the results of preliminary discussions with local authorities, UNHCR established a new Safe shelter and Integration hub for women and girls in Khustska hromada. This intends to complement efforts by other UN agencies including UNFPA to establish GBV-related services in the area. The Integration hub will provide services including psychosocial support, child friendly spaces, legal aid, and livelihood support. UNHCR's partner Neemia will refurbish the Integration hub and provide equipment and furniture. Neemia will also work to capacitate social workers, psychologists, child protection specialists and career counsellors through the hub.

Livelihoods

- On 14 September, UNHCR and its partner Neemia organized a [job fair](#) in the city of Uzhhorod (western Ukraine). The fair was co-organised in cooperation with Uzhhorod City Council, Zakarpatska Oblast State

Administration and the Oblast Employment Office. More than 40 local and relocated businesses, companies and enterprises working in various spheres participated in the job fair. Collectively, they are making more than 900 job opportunities available to local and internally displaced residents of Zakarpatska oblast.

Cash assistance

- In 2023, UNHCR has so far distributed US\$79.4 million through the multipurpose cash programme to **441,100 people**, helping socioeconomically and otherwise vulnerable war-affected and displaced families cover the costs of basic items like food, medicines, clothes, accommodation and pay for utilities.

Collective sites

- On 15 September, a newly renovated collective site opened in the city of Ivano-Frankivsk. At full capacity, the refurbished site can accommodate 450 people. There are 76 rooms available for internally displaced people as well as common spaces for residents' gatherings and child-friendly spaces equipped for recreational activities. UNHCR through its partner Rokada provided essential relief items to help equip the site whereas the Oblast State Administration allocated funding for the overall renovation of the building.



Healing dialogues: The psychological hotline offers support to displaced and war-affected people

“I was extremely worried when the full-scale invasion of Ukraine started because I have family members serving in the army, and we went through very difficult times,” says Alina Kudryashova, a 28-year-old psychologist from Lviv. “After a few months, I regained my composure and recognized the importance of carrying on with life while staying resilient. I channelled my energy to my work.”

On 14 July 2022, Alina started her role as a psychologist and coordinator for the psychological hotline at the Rokada Charitable Foundation, one of UNHCR’s local partners. Psychologists offer consultations covering this wide range of subjects, with crisis interventions being the most frequent.

The hotline team comprises ten psychologists, including Alina, located in various cities across Ukraine: Chernivtsi, Ivano-Frankivsk, Kyiv, Lutsk, Lviv, Rivne, and Ternopil. Some team members were displaced by the war and faced the same challenges as the people they are now helping.

UNHCR, through 11 local partners including Rokada, has established protection desks and deployed mobile teams of social workers, social assistants and psychologists to provide protection counselling and referrals, psychosocial support, legal aid and social accompaniment across Ukraine. Psychosocial support is provided based on needs observed and in response to the difficult psychological impact of the ongoing war.

In 2022, UNHCR supported 114,393 people with psychosocial services, and 70,115 people have been reached so far in 2023. Read more [here](#).

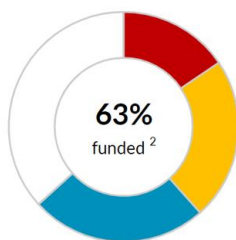


Alina Kudryashova with her team in the Rokada offices in Lviv. @ Rokada

FUNDING UPDATE | 2023

UKRAINE

as of 18 September 2023



\$602.5 million

UNHCR's financial requirements 2023

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

FOR MORE INFORMATION:

- Visit Ukraine’s [Operational Data Portal](#) for more information products [here](#).
- UNHCR’s [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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Contact **UNHCR’s Hotline 0-800-307-711** for feedback and advice on assistance and services.