



UKRAINE EMERGENCY

UNHCR Delivery Updates

12 September 2024

Maryna, a mother of two and pregnant with her third child, took the hard decision to leave her home in Bilopililla, a town in Sumska oblast in north-east Ukraine, near the Russian border. The town is under constant threat, enduring daily attacks. UNHCR's local NGO partner Proliska helped Maryna and her children evacuate to a transit centre in the city of Sumy, where she received psychosocial support and was enrolled to receive emergency cash assistance. © UNHCR/Oleksii Barkov

KEY FIGURES:

4.32 million

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

2.63 million

people reached with UNHCR assistance in 2023

14.6 million

people in need of humanitarian assistance and protection in 2024 (source: HNRP)

8.5 million

people targeted for humanitarian assistance in the 2024 [Humanitarian Needs and Response Plan](#)

2.7 million

displaced and war-affected people UNHCR aims to reach with different forms of assistance and services in 2024***

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- Aerial attacks intensified in August and early September, which saw some of the largest and most deadly missile attacks since the start of the full-scale invasion.** The UN Human Rights Monitoring Mission [reported](#) at least 184 civilians were killed and 856 injured in August, making it the month with the second highest number of civilian casualties in 2024 after July. On 26 and 27 August, around Independence Day, Russian armed forces launched massive missile and drone attacks, killing and injuring civilians and damaging infrastructure across the country. Kharkiv city sustained large attacks on 30 August and 1 September. On 3 September, a missile attack in Poltava killed 58 people and injured over 300, according to [regional authorities](#). On 4 September, seven civilians were killed and more than 60 wounded in Lviv in west Ukraine, with children among the casualties. UNHCR and partners immediately mobilized efforts to support those affected.
- As hostilities intensified in frontline areas in north and east Ukraine, authorities announced further mandatory evacuations of children and their guardians from areas in Donetsk and Sumska oblasts.** Ukrainian authorities estimate that about 83,000 people have been forced to leave their homes in Donetsk oblast since 1 August due to worsened security situation. Some of them have used evacuation options provided by authorities, volunteers and NGOs, while others have left on their own. In addition, about 22,000 residents have been evacuated from frontline areas in Sumska oblast since 1 August. As part of the [inter-agency response](#), and in support of Government efforts, UNHCR is leading the **Protection, Shelter/NFI and Camp Coordination and Site Management (CCCM) Clusters'** responses to those affected. UNHCR and local NGO partners are also supporting evacuees in transit centres set up by the authorities, including by providing emergency cash assistance, legal and psychological aid, essential items, and transport support.
- On 12 September, three ICRC staff members [were tragically killed](#) in a Russian attack which hit the site of a planned winter assistance distribution in Donetsk oblast.
- UNHCR continues to provide immediate protection and assistance to people living in impacted areas while supporting the early recovery and durable solutions** for displaced people, returnees, and war-affected people remaining in their homes.

WORKING WITH PARTNERS:



2024 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January-31 August 2024)

1,075,453

Multi-sectoral services delivered to people in need in 2024

Protection

440,921

Received protection information, counselling, and support

1.20M
Targeted

Multi-purpose cash

261,960

Supported with multi-purpose cash and/or cash for winter energy needs**

0.60M
Targeted

Prykhystok

82,773

People hosting IDPs received financial support through the Government's Prykhystok programme

0.09M
Targeted

Essential items

155,292

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.35M
Targeted

Shelter/Housing

104,807

Received emergency shelter and housing support, including in collective sites

0.47M
Targeted

Collective sites

29,700

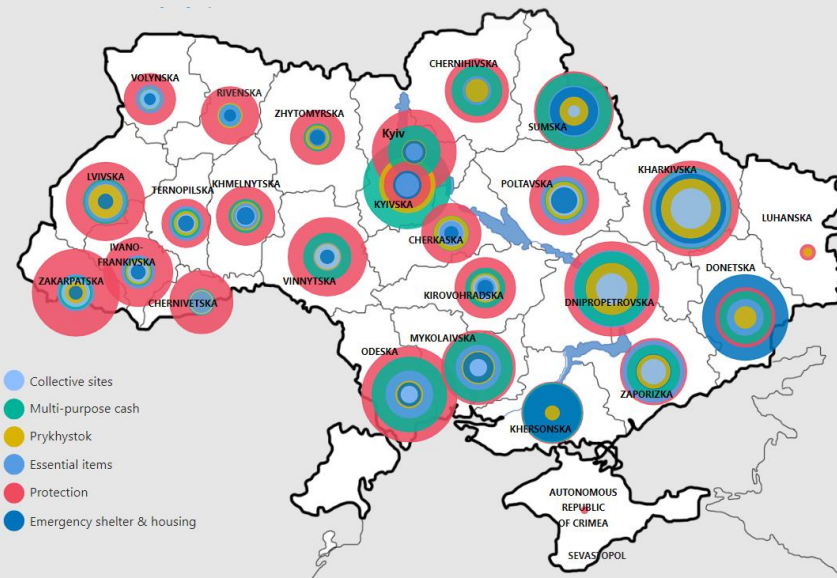
Supported with safe access to multi-sectoral services in collective sites, including winterization support

0.13M
Targeted

* The targets are subject to the receipt of the funding requirements

**Figures may be adjusted as they are subject to reconciliation and verification

All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.



Emergency Response

- **UNHCR and partners immediately mobilized to support people affected by the massive aerial attacks on 26 August across the country**, in addition to attacks in [Lviv](#), [Kharkiv](#), [Kyiv](#), [Sumy](#), [Zaporizhzhia](#), among other cities and regions, providing psychosocial support, legal aid, emergency shelter materials to cover damaged windows and doors, and cash assistance or essential items in the wake of the deadly attacks.
- **Donetska oblast:** UNHCR and partners continue to support new evacuees and IDPs arriving from Donetska oblast to transit centres and in hosting communities. As of end-August, around 230 evacuees were being hosted at 23 collective sites supported by UNHCR in Dnipropetrovska and Poltavvska oblasts. UNHCR partners are present and providing services at the new Pavlohrad transit centre in Dnipropetrovska oblast, which replaced the now closed Mezhoval transit centre. As of 11 September, UNHCR and national partner Right to Protection (R2P), in coordination with the Cash Working Group, enrolled 430 evacuees and 490 people whose homes were damaged or destroyed by shelling in Donetska oblast for cash assistance. R2P also provided legal assistance to over 100 evacuees in August, addressing issues such as IDP registration, housing allowances, and documents restoration. UNHCR’s NGO partner, Angels of Salvation,

meanwhile provided emergency shelter support to over 1,200 families in Donetska oblast in August, including emergency shelter kits, tarpaulins, and plastic sheeting to help repair and protect damaged homes.

- **Sumska oblast:** In response to growing humanitarian needs resulting from near-daily attacks in different hromadas in Sumska oblast during August, UNHCR’s NGO partner, Proliska, delivered emergency shelter kits to over 2,200 people to protect and repair damaged homes, provided essential items such as bed linens, blankets, pillows, towels, thermoses, and solar lamps to over 1,000 evacuees from border hromadas, and assisted with the evacuation of over 150 people. Proliska was also on-site to offer psychosocial and protection support to more than 350 affected people following attacks.
- **South Ukraine:** UNHCR and partners delivered support to people in villages across the region who continue to face repeated shelling and aerial attacks. In [Khersonska oblast](#) during August, over 570 families received emergency shelter kits and around 460 families received separate emergency shelter materials across four hromadas. UNHCR and partners also provided legal consultations primarily on obtaining compensation for damaged property, and enrolled affected families for emergency cash assistance.



Oksana left her home in Kharkivska oblast together with her son and elderly parents.
© UNHCR/Nikola Ivanovski

Emergency cash supports the most urgent needs of evacuees and people affected by missile attacks

Oksana was forced to flee her home in Prykolotne, Kharkivska oblast, together with her family. “There were shells behind our windows. Then there was no electricity, no water. [...] That’s why we decided to leave, we just called the evacuation service and left,” Oksana recalls. She received emergency cash assistance from UNHCR and wants to use the money to rent a house in west Ukraine so that her son can study, and her grandmother can feel more comfortable. “We received the assistance very quickly. I think we will spend the assistance on renting a house. I think that money will be enough to start but then we will see.”

Immediate financial support can be a lifeline for families forced to flee their homes or whose homes have been impacted by attacks. Read more about UNHCR’s cash assistance support [here](#).

UNHCR partners with the Olena Zelenska Foundation to support internally displaced children and large foster families

On 29 August, the UNHCR Representative met with the First Lady of Ukraine, Olena Zelenska, to formalize a new partnership aimed at providing crucial humanitarian support to displaced children and large foster families across Ukraine. A Memorandum of Understanding was signed between UNHCR and the Olena Zelenska Foundation, underscoring a commitment to work together to provide humanitarian assistance and improve access to social and protection services. Through this collaboration, UNHCR will provide essential household appliances to displaced large foster families who have been significantly impacted by the ongoing war. They also discussed opportunities for cooperation in the area of psychosocial support services for IDPs, returnees, and other war-affected individuals, in light of UNHCR's programmes in this area and the National Programme of Mental Health and Psychosocial Support initiated by the First Lady. Read more [here](#).



© Olena Zelenska Foundation

Protection

- **The second National IDP Councils Forum was held on 26-27 August in Kyiv** under the patronage of then-Vice Prime Minister Iryna Vereshchuck and brought together over 300 participants from across Ukraine. Representatives of IDP councils, state authorities, UN agencies and the donor community gathered to discuss topics of importance for displaced populations in their engagement and work with authorities. In addition, the establishment of a national Congress of IDP Councils [was announced](#). UNHCR and its NGO partners, notably Stabilization Support Services (SSS), have so far supported the establishment of and provided capacity development for over 100 IDP councils across Ukraine. Read more about IDP Councils [here](#).
- **UNHCR and the Ukrainian Parliament Commissioner for Human Rights, Dmytro Lubinets, signed a Memorandum of Understanding** on 19 August, solidifying a longstanding partnership. Areas of mutual collaboration include promoting the rights and freedoms of people who have become vulnerable and at risk due to the war and forced displacement, as well as the development of legal and strategy frameworks on the inclusion and reintegration of returnees into hosting and receiving communities. Read more [here](#).
- **A LGBTIQ+ Communities Working Group was newly established under the Protection Cluster**, to be co-led by the NGO Outright International and UNHCR. It will work to address gaps in services, promote

collaboration among stakeholders, and advocate for policy changes that safeguard the rights and well-being of LGBTIQ+ communities, with the overall objective of contributing to a more equitable and effective response in Ukraine.

Cash Assistance

- Between January-August 2024, UNHCR has distributed multi-purpose cash assistance to **261,960** war-affected people including recent IDPs and evacuees from frontline areas, returnees, and people with specific vulnerabilities to help cover the costs of basic items such as food, medicines, clothes, accommodation and utilities.
- Around **18,100** people (out of the 261,960 recipients of UNHCR's cash assistance programmes in 2024) were enrolled for emergency cash support in the amount of UAH 10,800. This modality allows for the fast delivery of cash assistance following aerial attacks or urgent evacuations from frontline areas, cope with the sudden shock and to address their most urgent needs. The highest number of people enrolled were in Kharkivska, Donetsk, Sumska, Dnipropetrovska, Odeska, and Khersonska oblasts.
- In addition, over **82,700** people hosting IDPs have so far received cash assistance through the [Prykhystok programme](#), in collaboration with the Ministry of Reintegration of the Temporarily Occupied Territories.



© Ministry of Reintegration

UNHCR and the Ministry of Reintegration commit to critical winter cash support for war-affected families

On 21 August, UNHCR and the Ministry of Reintegration of the Temporarily Occupied Territories of Ukraine signed a Memorandum of Understanding on support to war-affected people living in frontline communities during the upcoming winter season—when needs will be exacerbated due to Russia's continuing attacks on Ukraine's energy infrastructure and the resulting power outages.

Building on the longstanding and strong partnership between UNHCR and the Ministry, this new agreement sets out to provide winter cash assistance at a total value of USD 30 million. Families with specific vulnerabilities, particularly those with older members, young children, or adults or children with disabilities will be prioritized for support. Read more [here](#).



Evacuated from Myrnohrad, Oleksandr and his family left home at short notice, leaving behind life as they know it. © UNHCR/Chadi Ouanes



UNHCR and partners provide support to evacuees in transit centres, including mattresses, bed linen and blankets for sleeping spaces. © UNHCR/Chadi Ouanes

Only minutes to pack: thousands of evacuees flee to safety from the worst war-affected areas in Ukraine

Oleksandr and Valeria are originally from Myrnohrad, Donetsk oblast – where the sound of shelling has become a daily reality. With their three young sons, Sasha, Artem, and Matvii, they had no other choice than to flee as fighting intensified, taking only what they could carry.

“We had only forty minutes to pack our stuff. A bus arrived and we were told to get ready and to take only necessary things. I left without any documents, as they were in an apartment damaged by shelling. We were crying as we left. We did not even have time to say goodbye to my parents, who stayed behind. They decided to remain in Myrnohrad until the very end,” Oleksandr recalls.

The family was first taken to one of the transit centres for evacuees that have been established by the authorities in neighbouring Dnipropetrovska oblast. Along with other humanitarian actors, UNHCR and its NGO partners support newly-arriving evacuees with vital protection services, including legal aid and psychosocial support. UNHCR also provides direct support to the transit centres—including the provision of blankets, mattresses and beds, and other essential items to ensure traumatized people are as comfortable as possible during their short stays, before more suitable hosting arrangements are identified—either in collective sites in Dnipro or further west, or self-identified solutions—such as host family arrangements with family or friends.

UNHCR’s local NGO partner Right to Protection provided Oleksandr and Valeria’s family with legal advice about renewal of their documents. They also received psychosocial assistance, helping them to overcome the stress and traumatic experience of evacuation. Read more [here](#).

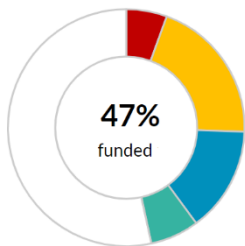
FUNDING UPDATE | 2024

UKRAINE

as of 31 August 2024

\$598.9 million

UNHCR’s financial requirements 2024



- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see [Ukraine Situation: UNHCR’s 2024 plans and financial requirements](#).

FOR MORE INFORMATION:

- Visit Ukraine’s [Operational Data Portal](#) for more information products [here](#).
- UNHCR’s [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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Contact **UNHCR’s Hotline 0-800-307-711** for feedback and advice on assistance and services.