



# UKRAINE EMERGENCY

## UNHCR Delivery Updates

22 March 2023

Originally from Mariupol, now Denys is based in Dnipro, working with UNHCR's local NGO partner Right to Protection to support displaced and war-affected communities. Read more [here](#) on how he is giving back to the community through being part of the humanitarian response. ©UNHCR/Alina Kovalenko

### KEY FIGURES:

**4.32 million**

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

**17.6 million**

People in need of humanitarian assistance and protection in 2023 (source: OCHA)

**11.1 million**

People targeted for humanitarian assistance in the [Humanitarian Response Plan](#)

**3.6 million**

People aimed to be reached with 4.6 million services in 2023, some of whom will receive several forms of support\*\*

\*\*The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive both protection support and, e.g. cash, in-kind or shelter assistance.

### OPERATIONAL CONTEXT:

- Heavy fighting and hostilities in and around the war-ravaged town of Bakhmut, in Donetsk oblast, have **further intensified** over the past week, taking a heavy toll on civilians who have already been under constant bombardment since the town became one of the hotspots of the war in mid-February.
- Despite tremendous challenges, local authorities, volunteer groups, and the UN and humanitarian partners are making **every effort to support people who are facing life-threatening needs** in Bakhmut and surrounding areas near the front line.
- Over the past two weeks, **new waves of missile attacks have killed civilians** in regions such as Dnipropetrovska, Donetsk, Lvivska, and Khersonska oblasts. On 22 March, a deadly attack on a residential building in Zaporizhzhia killed one person and injured at least 30 people.
- During the Security Council [meeting](#) on 17 March, members called for **unhindered humanitarian access to those in need in Ukraine** and stressed that **civilians must not be targeted during military operations**.

### WORKING WITH PARTNERS:



### 2023 RESPONSE in NUMBERS\*:

(Delivered with partners from 1 January to 22 March 2023)

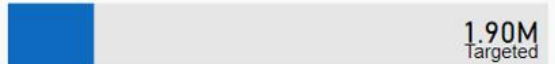
**0.59M**

People reached with assistance to date

#### Protection

302,807

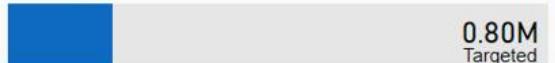
Received protection information, counselling, and support



#### MPC

155,038

Supported with multi-purpose cash assistance to meet basic needs



#### NFI

221,331

Reached with essential items, including in hard-to-access areas by humanitarian convoys



#### Shelter/Housing

32,602

Received emergency shelter and housing support, including in collective sites



#### CCCM

26,522

Supported with safe access to multi-sectorial services in collective sites



\* The targets are subject to the receipt of the funding requirements

#### People Reached

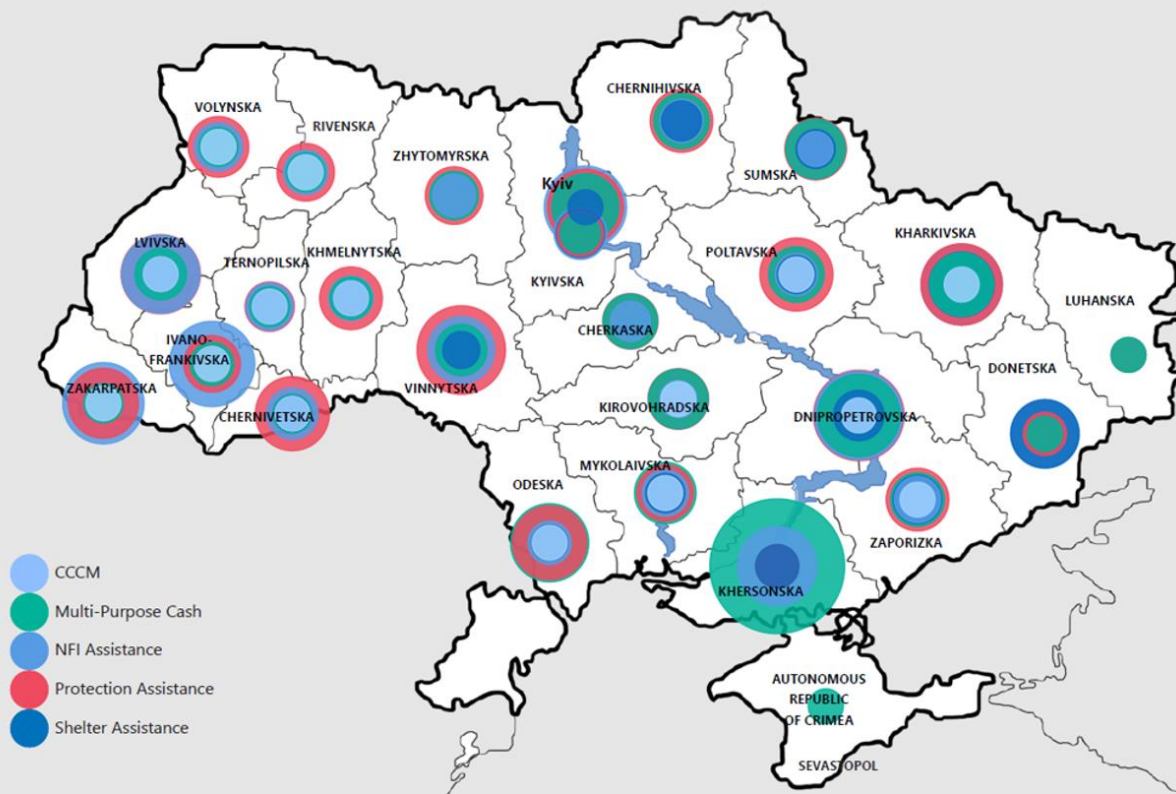
590,884

0.59M

0 3,600,000 Country target

Reached figures are subject to data cleaning and retro-active corrections may occur.

\*In alignment with the humanitarian inter-agency and cluster reporting systems and frequency established by OCHA for 2023, UNHCR and partners will publish response figures in full on a monthly basis. Narrative updates and figures on selected indicators will be published on a biweekly basis.

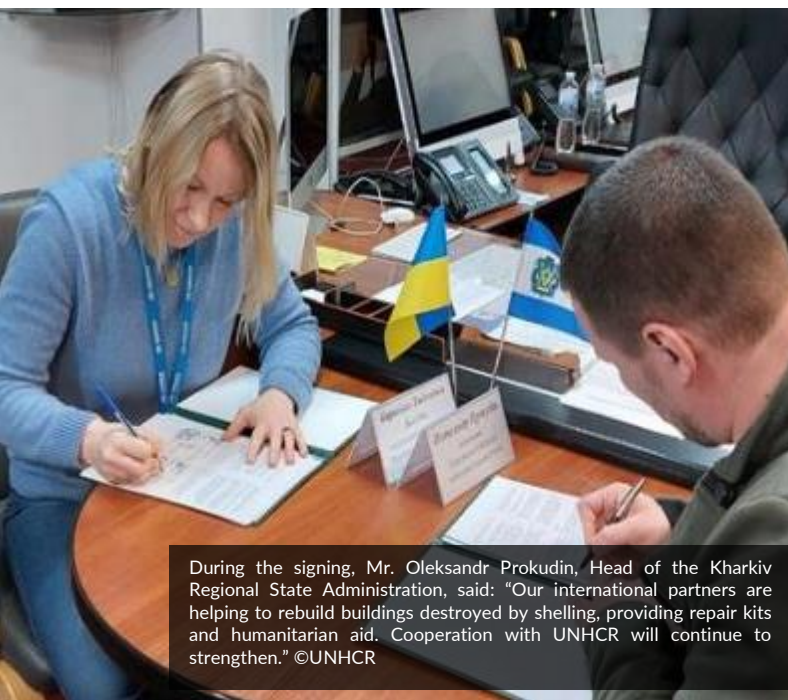


## NFI Essential Items & Housing/Shelter

- Reaching communities with assistance in the heavily affected and front-line areas remains a priority. Over the past two weeks, UNHCR joined four interagency humanitarian convoys – two in Dnestic Oblast to reach communities in [Chariv Yar](#), about 10 km from Bakhmut, and to [Siversk](#), about 25 km north of Bakhmut, delivering critical supplies such as solar lamps, tarpaulin, blankets, and hygiene kits to over 3,500 people; and two in Kharkivska Oblast to communities near the front-line town of [Kupiansk](#) and to [Dvorichanska and Petropavlivska hromadas](#) with supplies for over 4,000 people in acute need.
- UNHCR is also responding immediately with partners on the ground to new attacks impacting civilians. For example, after the terrible strike on a residential building in Zaporizhzhia on 22 March, UNHCR local NGO partner Proliska [responded quickly](#), providing over 460 people with sleeping bags, blankets, tarpaulin, and psychosocial support.
- UNHCR is increasingly investing in repairs and housing solutions that can help people return to their homes where possible. To date, some 7,500 house repairs have been completed, of which 2,065 have been repaired since the start of 2023, so that families can return or stay and rebuild their lives in their own homes and communities.



In Velyka Vilshanytsya, Lvivska Oblast, UNHCR and local authorities were on the ground immediately after the missile strike on 9 March 2023 to assess the damages of residential homes. Emergency shelter kits were provided to support impacted families through local NGO partner Rokada. ©UNHCR



During the signing, Mr. Oleksandr Prokudin, Head of the Kharkiv Regional State Administration, said: "Our international partners are helping to rebuild buildings destroyed by shelling, providing repair kits and humanitarian aid. Cooperation with UNHCR will continue to strengthen." ©UNHCR

## Solidifying ongoing collaboration with Kherson Regional State Administration

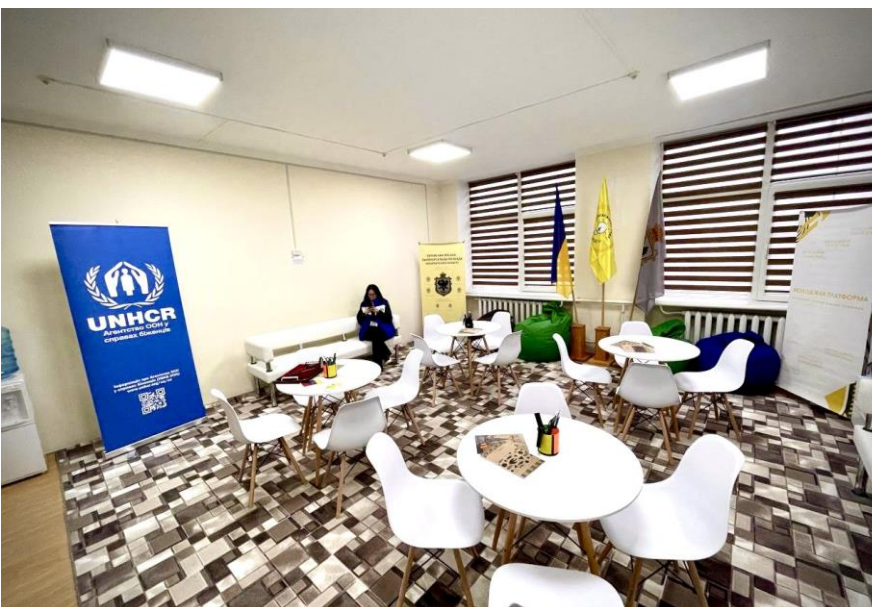
On 14 March, UNHCR, and the Kherson Regional State Administration signed a Memorandum of Understanding (MoU) that sets out concrete areas of cooperation aimed at alleviating dire humanitarian needs of people living in the Kherson region.

People remaining in the hromadas and villages close to the frontline are experiencing regular shelling, resulting in casualties and the destruction of residential buildings, and social and critical infrastructure. At the same time, people living in the areas that were regained by the Government of Ukraine since October 2022 have started repairing their homes and rebuilding their lives.

On the basis of this MoU, UNHCR will continue providing humanitarian assistance, such as essential items and cash assistance, as well as legal aid, psychosocial support and protection counselling to residents living in the frontline regions, and expand our support in areas that help people recover, return and rebuild their homes. Read more [here](#).

## Protection

- UNHCR partners continued to provide legal assistance on issues related to social payments, documenting destruction of property, pension-related issues, restoration of documents, employment issues and social payments. **Since January 2023, more than 34,000 people have been supported with legal aid.**
- **GBV:** Jointly with UNHCR Poland, a four-day workshop on **victim-centered accountability for crimes of conflict-related sexual violence (CRSV)** was organized in Rzeszow, Poland. The workshop aimed to enhance the capacity of national investigators and prosecutors to adopt a survivor-centered approach to ongoing investigations and prosecutions of crimes of CRSV and ensure a **holistic and comprehensive response to CRSV in Ukraine.** UNHCR facilitated the participation of more than 20 Ukrainian officials, international CRSV experts, and first responders engaged in information and service provision to survivors and witnesses.
- **Protection at borders:** Over the past two weeks, **more than 130 monitoring visits were conducted at the border crossing points** with Hungary, Moldova, Romania, Slovakia, and Poland. During the visits, 340 people were supported with protection counseling, 100 with legal assistance, and 23 with social accompaniments, which entails comprehensive assistance to access services.



On 7 March, UNHCR joined the opening of a youth centre supported as part of a community project under CCCM, in the city of Tyachiv in Zakarpatska oblast. The centre will be an important place to promote the integration of IDP youth into the local community as well as to give the opportunity to find jobs, receive training or undertake requalification courses. © UNHCR

## Ukrainian pre-made houses support families who have lost their homes



The pre-made houses are produced from durable materials by QHomes and equipped with Ukrainian-made furniture. The housing units are ready for use when installed. ©UNHCR/QHome

In the Kyiv region, pre-made timber framed houses constructed by the Ukrainian company QHome are being installed on the private land of families whose homes were destroyed due to the hostilities.

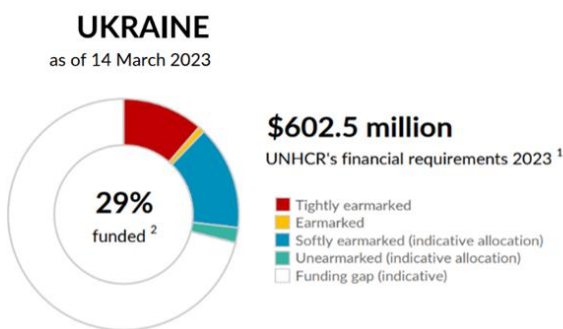
The homes have an interior area of 25 sqm, including a bathroom, a kitchen, and a living space, designed for up to four people. The house is also equipped with everything necessary, including furniture and appliances. UNHCR, together with the Kyiv Regional State Administration, is supporting a pilot project to install 100 of these pre-made houses by Qhome.

The Deputy Head of the Kyiv State Administration, Mykola Boyko noted that the main goal is “to help people return to their homes. Such prefabricated houses are designed for living and **allow people to rebuild their destroyed houses while living in their own backyards. For many, it is very important not to lose touch with the place where one’s whole life has passed.**”

It is especially important that UNHCR is working together with a Ukrainian company, which employs Ukrainian staff and contributes to the local economy.

Read more [here](#).

### FUNDING UPDATE | 2023



Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

### FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- CCCM Cluster Collective Sites Mapping [here](#)
- Shelter Cluster Response Dashboard [here](#).

### CONTACTS:

- Anne-Marie Kerrigan-Deriché, Senior External Relations Advisor, [kerrigan@unhcr.org](mailto:kerrigan@unhcr.org)
- Megumi Aoyama, Reporting Officer, [aoyamam@unhcr.org](mailto:aoyamam@unhcr.org)