

UKRAINE EMERGENCY

UNHCR Delivery Updates

23 February 2023

"Repairs brought the warmth back to my house", says Nadiia, whose house was damaged by the hostilities in Borodianka, Kyivska oblast during the initial months of the full-scale war. UNHCR's housing repair programme supports people like Nadiia to be able to stay in their own homes. © UNHCR/Victoria Andrievska

KEY FIGURES:

5.3 million

Internally displaced people in Ukraine
(source: IOM)

17.6 million

People in need of humanitarian assistance and protection in 2023
(source: OCHA)

11.1 million

People targeted for humanitarian assistance in the [Humanitarian Response Plan](#)

3.6 million

People we aim to reach with assistance in 2023, some of whom will receive several forms of support**

**The total number of services we aim to deliver is 4.6 million. Approximately 20% of beneficiaries are expected to receive both protection support and, e.g., cash, in-kind or shelter assistance.

OPERATIONAL CONTEXT:

- One year on, the resilience of the Ukrainian people remains remarkable, underpinned by demonstrations of unwavering solidarity and support.
- **The full-scale war continues to cause widespread death, destruction, displacement and suffering.** Nearly 18 million people – about 40 per cent of the country's population – are in need of humanitarian assistance and protection according to the [Humanitarian Needs Overview 2023](#).
- On 15 February, jointly, the UN Emergency Relief Coordinator launched the OCHA-led [Humanitarian Response Plan](#) for inside Ukraine and the UN High Commissioner for Refugees launched the [Regional Refugee Response Plan \(RRP\)](#) for the refugee hosting countries. Together, the two appeals call for US\$5.6 billion to support 4 million refugees from Ukraine in Europe, as well as 11.1 million people inside Ukraine.
- **The UNHCR-specific response plan and financial requirements for 2023 can be found in the [UNHCR Ukraine Situation Supplementary Appeal](#).** The total needs amount to \$1.1 billion including \$602.5 million inside Ukraine to continue providing the much-needed assistance to those whose lives have been torn apart by the war.

WORKING WITH PARTNERS:



4.76 million

people reached with services delivered by UNHCR since 24 February 2022.

For one-year achievements, read more [here](#)

2023 RESPONSE IN NUMBERS:

(Delivered with partners from 1 January to 23 February 2023)

Protection

109,376

Received protection information, counselling, and support

6%

1.90M
Targeted

MPC

145,221

Supported with multi-purpose cash assistance to meet basic needs

18%

0.80M
Targeted

NFI

140,025

Reached with essential items, including in hard-to-access areas by humanitarian convoys

14%

1.00M
Targeted

Shelter/Housing

18,102

Received emergency shelter and housing support, including in collective sites

3%

0.72M
Targeted

CCCM

20,956

Supported with safe access to multi-sectorial services in collective sites

14%

0.15M
Targeted

Reached figures are subject to data cleaning and retro-active corrections may occur.

Within the humanitarian inter-agency response, UNHCR will continue providing protection information and services, emergency shelter and housing support, and cash and in-kind assistance to support and complement the Ukrainian authorities' and local communities' response.

UNHCR will prioritize life-saving humanitarian assistance to people living in frontline and newly regained areas of the country, and focus our interventions in other parts of the country on support that help reduce and mitigate protection risks and enable IDPs and returnees to recover and attain durable solutions.

TARGETS:



3.6 million

People aimed to be reached with assistance in 2023, some of whom will receive several forms of support*



1 million

people to be supported with essential items.



800,000

people to be supported with cash assistance.



720,000

people to receive emergency shelter or housing support.



1.9 million

people to be reached with protection information and services.



150,000

people to be supported with access to multi-sectorial services in collective sites.

(*The total number of services we aim to deliver is 4.6 million. Approximately 20% of beneficiaries are expected to receive both protection support and, e.g., cash, in-kind or shelter assistance.)

Delivery Highlights > 8 – 23 February 2023

Protection


- UNHCR supports local social protection services by strengthening the identification and case management of persons with specific needs, providing information and legal advice, especially on civil documentation and housing, land and property rights, and psychosocial support (PSS). **Since January 2023, 109,376 people have been supported with protection services.**
- Protection monitoring:** More than **170 monitoring missions were conducted to IDP sites** in Dnipropetrovska, Kharkivska, Poltavska, Sumska, and Zaporizhka oblasts by protection monitoring teams in the past two weeks. During the visits, nearly **770 IDPs were supported with protection counselling and legal assistance**, with main topics including registration for financial aid from international organizations, receiving medical care, registration for social benefits, and documentation.
- GBV:** On 14 February, the **first integrated GBV service centre was inaugurated in Uzhhorod**. Through collaborative efforts, UNHCR and UNFPA supported with the refurbishment and equipment of the centre that is managed by the Department of Social Protection in Uzhhorod city. The centre offers safe accommodation for GBV survivors as well as protection services, such as case management, PSS, and legal assistance provided by UNHCR's NGO partner NEEMIA.
- UNHCR provided 5 generators to Survivor Relief Centres located in Kyiv, Lviv, Chernivtsi, Zaporizhzhia and Dnipro.** These centres, supported by UNFPA, the Government Commissioner for Gender Policy, and local authorities, enable people who have left active war zones and/or temporarily occupied territories to receive comprehensive social and psychological support in one place. The generators will enable the Survivor Relief Centres to continue functioning and provide much needed support, even during electricity cuts.
- Child Protection:** On 17 February, a child-friendly space in Hlyboka hromada, Chernivetska oblast, opened with the support of UNHCR's partner Rokada. **Some 250 IDP and host community children will have access to the space and activities.**
- Protection at borders:** Over the past two weeks, **147 monitoring visits were conducted at the border crossing points** with Poland, Slovakia, Hungary, Romania, and Moldova. During the visits, 354 people were supported with protection counseling, 80 with legal assistance, and 22 with social accompaniments, which entails comprehensive assistance to access services.
- UNHCR and partners continue to improve border crossing point (BCP) conditions.** Two ramps were installed in the pedestrian zone at the entrance to the BCP Mogyliv-Podilsky in Vinnytska oblast to support persons with disabilities and parents with babies in strollers.

12 humanitarian convoys deliver life-saving supplies to areas within 20km of the front line

Delivering critical assistance to people living in frontline and newly retaken areas, where the needs are most acute, remains a top priority.

UNHCR contributed to **12 UN interagency convoys** in the past week with critical items to support **72,000 people in areas close to the front line**, in Donetsk, Kharkivska and Zaporizka oblasts.

Humanitarian agencies are aiming to reach all 53 communities within 20 km of the frontline through humanitarian convoys, to deliver life-saving supplies and demonstrate that humanitarians are with the people who stayed behind.

 Watch the video of the convoy that delivered assistance to the frontline town of Kurakhove in Donetsk oblast on 16 February [here](#).



Offloading UNHCR items such as thermal blankets, sleeping bags, solar lamps, jerrycans, and solid fuel heaters to support people in Borova, Kharkivska oblast on 21 February. © UNHCR

NFI Essential Items & Housing/Shelter

- In close coordination with local authorities, **UNHCR equips heating points, Invincibility Points, and bomb shelters**. On 8 February, UNHCR's partner Proliska provided 660 NFIs to an Invincibility Point in Dnipro that has the capacity to support 1,000 people. On 16 February, UNHCR handed over solid-fuel heaters, jerrycans, and hygiene kits to the local authorities to set up Invincibility Points in 21 hromadas in Chernivetska oblast.
- More than 30 hromadas and communities working with people with disabilities in Chernihivska oblast received diapers and hygiene items for further distribution to adults with specific needs. **3,200 people will be supported with these hygiene items**.
- UNHCR continues to provide generators to heating points. In Zakarpatska oblast, three generators of 46-80kVA were handed over last week. The generators are expected to support 2,000 people per month. So far,

UNHCR has delivered **106 generators to 22 regions across Ukraine, with 163 in the pipeline**.

- **UNHCR is continuing to conduct light and medium repairs of damaged homes**. Since January 2023, 569 families have been supported with housing repairs to be able to live and stay warm in their own homes.



- To improve the living conditions for IDPs residing in collective sites, **UNHCR equipped five collective sites in Vinnytska oblast and four in Cherkaska oblast with furniture and appliances for kitchens and bathrooms**.
- With many socio-economically vulnerable IDPs still living in collective sites in Ukraine, **site management and coordination is critical to ensuring people can access them when needed**. To support CCCM teams across the country, UNHCR and the CCCM Cluster [organized three trainings](#) for 90 staff in Lviv, Vinnytsia and Dnipro.



Volodymyr (65) in his home with his guitar. ©UNHCR/Alina Kovalenko

STORY: Makariv musician finds solace in singing amidst the tragedy of war

When the full-scale invasion of Ukraine started, 65-year-old retired teacher, Volodymyr's first reaction was to stay and protect his home. But as neighbours started to leave, he was persuaded to follow and fled temporarily to a safer part of the country.

When he came back some months later, Volodymyr was met with a sight of his badly damaged home. 'My soul was crying when I saw my house' he says.

UNHCR provided Volodymyr with made-to-order windows and new slates for his roof so that he and his family could stay warm in their home during winter. The home repairs have brought a sense of relief to Volodymyr, who describes his home as 'his paradise'.

Back in the heart of the community he has known all his life, he is doing his best to carry on, focusing on song writing and completing minor works. Playing his guitar in his newly repaired home is helping with this healing, one note at a time. Read more [here](#).



LIVES ON HOLD: INTENTIONS AND PERSPECTIVES OF INTERNALLY DISPLACED PERSONS IN UKRAINE (February 2023)

In December 2022, UNHCR, together with our NGO partner Right to Protection (R2P), and in cooperation with the World Bank conducted a survey among 2,900 internally displaced people (IDP) to elicit their future intentions, especially in regard to return.

Most respondents - some 79 per cent - plan or hope to return one day; however only 12 per cent plan to return home in the next three months.

The main barrier to return is safety and security in the area of origin, followed by access to adequate housing, as many respondents have had their homes destroyed or damaged. Access to basic services like water, electricity, and health care are also raised as current barriers to dignified return.



PARTICIPATORY ASSESSMENT Ukraine 2022

UNHCR and its partners Crimea SOS, INTERSOS, NEEKA, NEEMIA, Proliska, Right to Protection, Rokada, Tenth of April and TGH undertook in November 2022 a participatory assessment with people affected by the war in Ukraine.

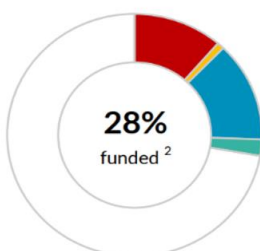
The consultations focused on sectors where UNHCR implemented activities in 2022 (protection, CCCM, shelter, cash and in-kind assistance), with a view to confirming their relevance and responsiveness to people's needs and to improving modalities of delivery. The consultations also provided space for people to share their priority concerns.

The report summarizes the challenges and recommendations under eight areas of focus – 1.) Access to Adequate Housing and Utilities 2.) Access to Healthcare and Medicines 3.) Access to Humanitarian Assistance, Information and Accountability 4.) Need for Legal Assistance 5.) Need for Psychosocial support 6.) Local Integration 7.) Livelihoods and 8.) Protection of Children.

FUNDING UPDATE | 2023

UKRAINE

as of 21 February 2023



\$602.5 million

UNHCR's financial requirements 2023 ¹

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

CONTACTS:

- **Anne-Marie Kerrigan-Deriché**, Senior External Relations Advisor, kerrigan@unhcr.org
- **Megumi Aoyama**, Reporting Officer, aoyamam@unhcr.org