



# UKRAINE EMERGENCY

## UNHCR Delivery Updates

2 February 2023

Valentyna, a woman in Shevchenkove, Mykolaivska oblast, showing the cellar where she and her husband sheltered for several months when her neighbourhood was under daily shelling by the Russian forces to the High Commissioner for Refugees, Filippo Grandi. © UNHCR

### OPERATIONAL CONTEXT:

- Fierce fighting continued in Donetsk oblast, with civilians, including children, being killed and injured on both sides of the front line. Over the past few days, [attacks left behind](#) even more destruction in cities already devastated by the war, like Kramatorsk and Bakhmut.
- Following a [new wave of attacks across Ukraine](#) on 26 January, millions of people faced additional power outages, mainly in Kyivska, Odeska, and Vinnytska oblasts. In Odesa, the entire city of roughly 1 million people was temporarily left without water.
- In 2023, UNHCR will continue to deliver protection services, emergency shelter and housing support, and cash and in-kind assistance within the framework of the inter-agency humanitarian response, in close coordination with central and local authorities as well as humanitarian and development partners.
- UNHCR will provide immediate protection and assistance to people with specific vulnerabilities who remain in war-affected areas, prioritising life-saving assistance to people living in frontline and newly regained areas, while supporting the early recovery and durable solutions for IDPs, returnees, and people who remained in heavily affected areas.

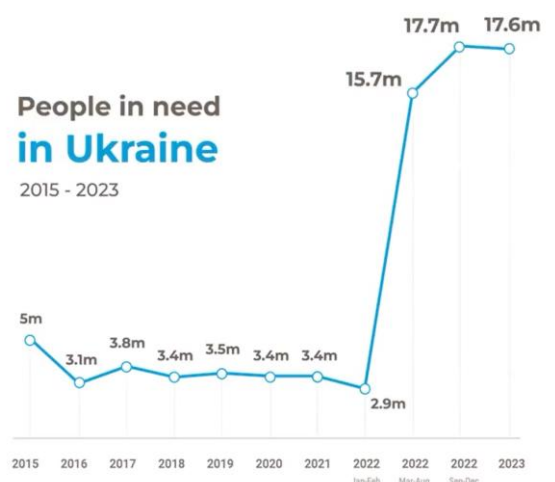
### WORKING WITH PARTNERS:



### Ukraine Humanitarian Needs Overview 2023

The [OCHA Humanitarian Needs Overview 2023](#) was published on 23 January, highlighting the most pressing humanitarian needs and the estimated number of people who need assistance. Out of 35.6 million people living in Ukraine, **17.6 million people are estimated to be in need of multisectoral humanitarian assistance in 2023**. This includes 6.3 million internally displaced, 4.4 million returnees and 6.9 million who have remained in their homes throughout the war.

The highest severity of needs is among people living in areas under the temporary military control of the Russian Federation and in areas directly affected by active hostilities. The most vulnerable internally displaced people include those currently living in collective sites, many of whom are not properly equipped to meet long-term accommodation needs.



Source: Humanitarian Needs Overview from 2015 to 2023

## KEY HIGHLIGHTS > 19 JANUARY – 2 FEBRUARY 2023



The Deputy Prime Minister for the Restoration of Ukraine and the UNHCR Representative in Ukraine signed an MoU on 25 January. ©Ministry of Infrastructure of Ukraine

### Launch of a new platform 'Ukraine is Home' to facilitate housing solutions

The Ministry of Communities, Territories and Infrastructure Development and UNHCR, as humanitarian Shelter Cluster lead agency, launched a new collaborative platform 'Ukraine is Home' – to match supply and demand for assistance with housing repairs and reconstruction. The platform aims to provide a transparent and efficient system for humanitarian, recovery, development, private sector, and other partners to pool funds and material support to help people, including refugees and internally displaced people, repair their damaged houses so they can return home.

A Memorandum of Understanding was signed with the Ministry formalizing the partnership which aims to facilitate access to housing solutions for people whose homes have been damaged during the war.

### NFI Essential Items & Housing/Shelter

- In close coordination with local authorities, UNHCR is equipping heating points, Invincibility Points, and bomb shelters. To date, 99 generators have been distributed to 23 oblasts while 172 are in the pipeline.
- Eight heating points in Kyivska oblast were equipped with more than 800 NFIs, supporting more than 4,800 people who receive services during the prolonged electricity cuts. In Ternopil, 5 heating points were supported with essential NFIs, such as thermal blankets, solar lamps, and heaters.
- In Zaporizhzhia, NFIs for up to 600 people were delivered to equip an "Invincibility Point" and in Dnipro, 35 fan heaters were delivered so that people can warm up while charging their phones and laptops and access the internet.
- Over the past week, emergency shelter kits (ESKs) were delivered to 200 families in Mykolaivska oblast to support those in need of urgent shelter support. An additional 70 ESKs were distributed to institutions in Mykolaivska oblast by UNHCR's local NGO partner The Tenth of April.
- In Vinnytska oblast, UNHCR supported a collective site in Vinnytsia city with the provision of furniture, including beds and kitchen appliances to improve the living conditions for 100 IDPs.

### Reaching communities in frontline areas remain a priority

On 17 January, UNHCR contributed to the inter-agency convoy to the town of Vovchansk in Kharkivska oblast, where the Ukrainian Government has regained control, with tarpaulin sheets, blankets, sleeping bags, solar lamps, bed linen, and jerrycans for 1,000 war-affected people.

On 24 January, UNHCR joined the inter-agency convoy to the town of Siversk, in close proximity to the frontline in Donetsk oblast, and contributed 830 solar lamps and 100 mattresses.

UNHCR will, as a priority, continue contributing to humanitarian convoys to reach people living in areas enduring heavy hostilities.



The humanitarian convoy to Siversk on 24 January was joined by UNHCR, WFP, UNICEF, IOM, and WHO, coordinated by OCHA. ©OCHA





During the meeting with President Zelenskyy on 25 January, UNHCR conveyed respect for the exceptional resilience demonstrated by the people of Ukraine and reaffirmed UNHCR's continued support to addressing humanitarian and recovery needs. ©UNHCR



The High Commissioner visiting war-affected communities in Mykolaiv. ©UNHCR

## UN High Commissioner for Refugees Grandi 'appalled' by destruction after six-day Ukraine visit

The High Commissioner visited Ukraine from 21 to 27 January, his third visit since the Russian invasion. He traveled through the south and east of the country, seeing the destruction and devastation in frontline regions, meeting seven heads of Oblast administrations, several mayors, and many war-affected civilians in Odesa, Mykolaiv, Zaporizhzhia, Dnipro, Kharkiv, and Kyiv. He was also received by [President Zelenskyy](#), [Deputy Prime Minister Oleksandr Kubrakov](#), and [Foreign Minister Dmytro Kuleba](#).

The High Commissioner applauded the work of civil society organizations, admired the resilience of the people of Ukraine and their ongoing self-recovery, and appreciated the strong leadership of authorities at central and regional levels, vowing that UNHCR will continue supporting displaced and war-affected communities.

Grandi also warned that the humanitarian needs remain acute, especially in the frontline regions of the country, and called for sustained humanitarian funding.

Read more about the visit [here](#).

### Protection

- **The need for legal assistance remains acute** with IDPs asking for support related to social benefits, issuance of IDP certificates, destroyed or damaged housing, restoration of documents, and establishing the fact of death in the temporarily occupied territories, among other issues. UNHCR's partners are ensuring access to legal aid for those who are in need.
- Over the past week, UNHCR's partner Right to Protection conducted **102 monitoring visits** to collective sites, bus and railway stations, and hromadas in Dnipropetrovska, Donetska, Kharkivska, Poltavska, Sumska, and Zaporizka oblasts and provided **protection counselling and social accompaniment** to facilitate access to services such as transportation.
- **63 monitoring visits were conducted at the border crossing points** with Poland, Slovakia, Hungary, Romania, and Moldova from 23 to 29 January.

During the visits, 162 people were supported with protection counselling, 50 with legal assistance, and nine with social accompaniments, which entails comprehensive assistance to access services.

- UNHCR, together with its partner The Tenth of April, installed a Relief Housing Unit (RHU) at the Orlivka border point in Odeska oblast to improve waiting conditions. **This RHU will serve as a heating and charging point for people crossing the border.**

### Coordination

- On 22 January, a **new memorandum of understanding (MoU)** was [signed by UNHCR and the Governor of Mykolaivska oblast](#) on cooperation related to humanitarian assistance and activities. This is UNHCR's seventh MoU with oblast authorities.

## UNHCR provides generators to help families stay warm amidst blackouts

A small settlement of modular houses near the war-stricken town of Borodianka recently became a temporary home to around 280 people whose houses were damaged by the heavy bombardment during the initial months of the war.

55-year-old Valentyna's home was heavily damaged during shelling and will need to be entirely rebuilt.

"We have nowhere [else] to live. Half of our home was burned down. That's why we will stay here temporarily until our house is repaired."

One of the most pressing challenges faced by residents has been the frequent power cuts due to repeated attacks on energy infrastructure. UNHCR, with support from the people of Japan, has installed generators in the settlement to help the people living there keep warm this winter.

"There are three or four-hour power cuts twice a day. We tried to finish all our work whilst there is daylight. The rooms became cold in just an hour, and it is not yet freezing outside. So, we are happy we have generators now", says Valentyna.

Read more [here](#).



©UNHCR/Alina Kovalenko

UNHCR is grateful for the critical support provided by donors who have contributed to this emergency as well as those who have contributed to UNHCR programmes with softly earmarked and unearmarked funds.



### FOR MORE INFORMATION:

- Visit Ukraine's Operational Data Portal for more information products [here](#).
- UNHCR's Regional Flash Update on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- CCCM Cluster Collective Sites Mapping [here](#)
- Shelter Cluster Response Dashboard [here](#).

### CONTACTS:

- Anne-Marie Kerrigan-Deriché, Senior External Relations Advisor, [kerrigan@unhcr.org](mailto:kerrigan@unhcr.org)
- Megumi Aoyama, Reporting Officer, [aoyamam@unhcr.org](mailto:aoyamam@unhcr.org)