

S/N	Question	Answer
1	You mentioned the needs to maintain accurate asset records in the Cloud ERP. Is this the only ERP that contains asset records? Is there other ERP/ERP like application used by the regional office for example to manage the asset?	Yes, there is an organisational ERP called Cloud ERP that manages the asset register for UNHCR. There will also be an Asset Disposal Platform (ADP) that will be used as a central data repository for all asset sales including through the OASP. The OASP should be capable to EITHER connect/integrate to the ERP and/or ADP to draw information on assets OR be capable of upload of asset data through an excel template
2	Will UNHCR's online asset sales open to the public? Anyone can purchase via this Online Asset Sales Platform (OASP)? Will you differentiate the buyer? Internal, External, Refugees, Donor to UNHCR, etc. Do you plan to store any highly sensitive information of these users?	Yes, it is intended to be open to the public. Anyone would be able to purchase assets sold on the OASP. The buyers need to be differentiated and identifiable by registering on the site with personal information. Potential clients would be everyone that wishes to register and buy assets from the OASP. We would need to store this information securely and in accordance with UNHCR security requirements which will be defined in the specifications stage of the procurement.
3	Do you plan to have a dedicated internal back office team to manage this platform? For example, create product catalogue, price list, etc.	Yes. The team would be from UNHCR and they would require to have super user access to manage the information on the OASP.
4	What will be your estimated trading volume per month?	UNHCR conducts multiple public auctions of physical assets on a monthly basis. The OASP is intended to augment this capability and extend UNHCRs outreach to more potential buyers. Exact sales volumes cannot be accessed, however it is expected from the OASP to be able to support the sale of >1,000 lots on a monthly basis. Some lots will consist of multiple assets therefore the ability to upload multiple pictures of the lots is a requirement as well.
5	Is there a requirement to consolidate all accounts into an IDP platform?	There is a possibility to connect the OASP to the ADP which is an auction management database application, which can also serve as data repository for all sales conducted on the OASP.
6	How did you plan for shipping the assets? (e.g., using a global transporter?)	Yes
7	Are there any specific considerations for different UNHCR locations?	Specific considerations depend on local regulations. As a minimum, the OASP should have the capability to be blocked for use in certain countries.
8	Which third-party platforms do you need to integrate with?	As a minimum, the sales platform must be able to integrate with our oracle Fusion Cloud ERP and a custom application but integration of the custom application will be through Oracle Integration Cloud.
9	Do you have an estimate of the number of assets?	> 1000 on a monthly basis
10	There are several existing Online Asset Sales platforms available. Does this mean UNHCR plans to use an existing platform, or are they developing a proprietary solution from scratch?	The aim of the RFI to seek information what is available on the market, it will then be decide what might be the best fit for UNHCR.