

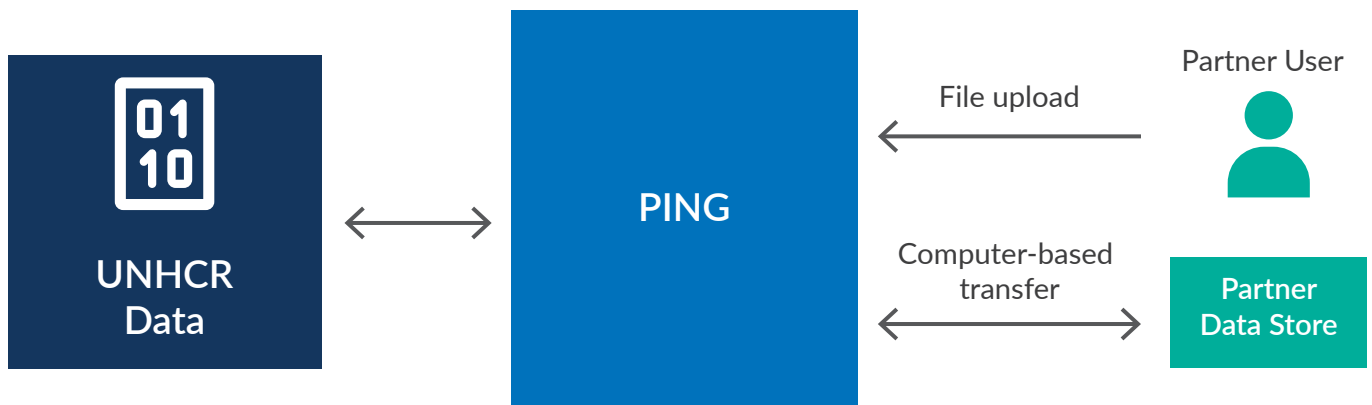
**PING, the PRIMES<sup>1</sup> Interoperability Gateway, is a data sharing platform that facilitates safe, secure, and efficient data sharing between UNHCR and partners.**

UNHCR's work increasingly requires sharing of personal data and information. PING makes this possible with governments, UN, NGOs, and other partners, bringing new opportunities for inclusion and enhancing the delivery of protection, assistance, and solutions.

The Gateway facilitates exchanging any personal data or information with UNHCR. This includes biographic data and information recorded in UNHCR's PRIMES registration database as well as biometrics data of individuals.



Thanks to PING, UNHCR and government officials in Ethiopia were able to hand out digital ID cards to refugees and asylum-seekers. ©UNHCR/Lucrezia Vittori



## New requests for data sharing through PING

Partners that wish to access UNHCR data must contact their nearest UNHCR country office. The country office will guide the partner through the process of establishing a data sharing arrangement and will assess the feasibility of implementing PING with the support of the UNHCR Global Data Service.

<sup>1</sup> PRIMES is UNHCR's digital Population Registration and Identity Management Ecosystem. It brings together all of UNHCR's digital registration, identity management and case management tools into one internally connected and interoperable ecosystem.

## The benefits of PING



### Facilitated refugee inclusion in state systems

PING allows governments and partners to include data collected by UNHCR.



### Data aggregation

PING aggregates data from disparate PRIMES data stores according to the needs of the partner.



### Secure data transfer

PING ensures a secure method of data transfer between UNHCR and partners, adhering to data protection and privacy principles.



### Data transformation

PING can transform any number of requested data elements, minimizing the data processing effort required by the partner.



### Privacy by design and by default

PING operates in accordance with the UNHCR Data Protection Policy and Security Guidelines.



### Secure partner portal

PING offers a secure portal where partners can monitor and audit completed or in-progress transfers.



### Multiple data transfer modalities

PING supports one-way or bi-directional, on-demand or scheduled, and API-based or file system-based data transfers.

## Data protection under PING

To begin data transfers using PING, provisions of [UNHCR's General Policy on Personal Data Protection and Privacy](#) need to be in place, which will include a data sharing arrangement in the form of either:

- Data Sharing Agreement
- Memorandum of Understanding
- Partnership Agreement, Annex C: Processing and Protection of Personal Data

## Further information



Scan to access  
PING's website



Scan to learn  
more about  
PING's first  
implementation  
in Ethiopia