

**2024\_EOI\_001**  
**REQUEST FOR EXPRESSION OF INTEREST**  
**FOR THE PROVISION OF HAZARD PERCEPTION TEST AND TRAINING MATERIAL**

**QUESTIONS AND ANSWERS FILE**

S/N	Question	Answer
1	Are you expecting the vendor to have expertise in road safety? Or primarily expertise and development capacity in training development?	Expertise in development capacity in training development is accepted. Companies that do not have road safety expertise would be guided by the Road Safety Unit
2	Could you already indicate the countries in which the videos would be filmed?	It could be in Uganda and Chad, but the location could change since we are just starting to assess this possibility
3	Are there any additional technical specifications that the computer test and training material need to meet apart from the mentioned Windows 10 and 11? May we propose our testing tool, which allows participants to log in to complete the test, compatible with Windows 10 and 11? If yes, in which languages should this be available? Does the test also need to be created in Articulate Rise and delivered in a SCORM file?	Our technical requirements include: <ul style="list-style-type: none"> <li>•Windows 10/11</li> <li>•Ms. Edge (latest version) or Chrome</li> <li>•resolution &gt;= 1920x1080</li> <li>•RAM &gt;= 4GB</li> <li>•FLASH (swf) = no</li> </ul> <p>We are opened to hear about different technologies used for developing the tests and courses. However, we need to be able to test the products in SCORM type of tests.</p> <p>At the beginning, this should be available in English and French, but we could aim to developed it in Arabic, Spanish, Chinese, and Russian.</p> <p>Yes, Articulate Rise is also allowed and delivered in SCORM files.</p>
4	Are there specific locations or regions within UNHCR operations where the tests and training will primarily be rolled out? Could you specify these locations?	Yes, the tests will be primarily rolled out in the East and Horn of Africa and Grate Lakes Region (EHAGL - <a href="https://data.unhcr.org/en/situations/rbehagl">https://data.unhcr.org/en/situations/rbehagl</a> ), and in the West and Central Africa Regions (WCA - <a href="https://data.unhcr.org/en/situations/rbwca">https://data.unhcr.org/en/situations/rbwca</a> )
5	What are the terms and the process for updating the test and training materials after the two-year warranty period? For instance, can video re-shoots on-site be excluded from the warranty, but post-editing and updates of the training material and tests included?	Yes, removing video re-shots can be removed from the warranty, but post-editing and updates of training materials should remain in the terms of the warranty
6	Could you provide more details about the expectations for the defensive driving game developed on Articulate Rise? Are there specific learning outcomes or interactive elements that need to be included?	Learners would be expected to get knowledge about the pre-trip and during the trip stages.  Pre-trip includes: risk related to driving the influence of alcohol and other psychoactive substances, planning the rout, pre-trip vehicle inspections, and the importance of seatbelts and airbags.  During the trip: seatbelts, attitudes towards driving, avoiding distractors, reaction time, keeping a safe distance surrounding the vehicles, speed, selecting the safest lane, keeping a safe distance on the side of the vehicle, interactions with motorcyclists, intersections, vision, interactions with heavy vehicles, driving in convoys, road conditions, hazard perception  Learners are also expected to improve hazard perception skills.  In relation to interactive elements, yes we are expecting to have several interactive elements. The hazard perception practice should be interactive, but other practices related to distractors, vision, interactions with other road users could be interactive too.
7	Would you be open to a proposal to introduce a white-label AI training platform designed to meet the needs of UNHCR, including features for extensive user tracking and certification, adhering to the highest security and privacy standards? Where participants can immediately see and download their certificates in their profiles upon passing the test for printing and sharing?	Please provide further details in your submission.
8	Has the UNHCR set a budget for this project and any timescales as to when they want this project going live?	This would be pre-mature to state. UNHCR is at the stage of information and interest gathering. No fixed budget and timeline as of yet.
9	There is mention of Articulate Rise in Annex A, is this your preferred choice for the eLearning delivery platform?	In fact, the current Safe Road Use module was developed with Articulate Storyline, so it is recommended the solution developed is compatible with it.  However, it's important to emphasize that the product should be produced in such way that we can conduct the SCORM type of test.

**END**