



SAFE
EFFICIENT
SUSTAINABLE

OPTIMISED FLEET SERVICES
FOR THE UN



The World Food Programme (WFP) and the United Nations High Commissioner for Refugees (UNHCR) have developed advanced fleet services (passenger vehicles) over many years, starting in 2007 and 2014 respectively.

Jointly the two agencies operate a light fleet of over 10,000 vehicles. This has been a long journey that started with the launch of internal leasing services and was followed by the development and introduction of additional fleet services to provide further support to country offices and programmes.

B A C K G R O U N D

Under the UN Reform initiative, BIG (UNSDG's Business Innovations Strategic Results Group), identified a significant opportunity for these services to be offered to the broader UN community and the business case confirmed that large efficiency gains are possible.

The UN community have an opportunity to realize estimated recurring savings of USD 17 million to 28 million per annum, and estimated one-off savings of USD 25 million to 69 million.

Taking into account their experience, best practices and existing infrastructures, UNHCR and WFP are well-placed to provide fleet services support and expertise to other agencies.

By sharing the experience gained from WFP and UNHCR, other agencies will have the chance to benefit from their years of expertise and be faster in implementing new services and activities.

We can help agencies to develop an achievable implementation plan to adopt each component required for their operations success.

“ For these reasons, UNHCR and WFP agreed to set up a joint operation that provides comprehensive fleet services to the UN community. This is a collaborative initiative to meet the needs of UN partners and is guided by the Secretary General's vision for UN Reform. ”

UN FLEET is set up as a collaborative initiative, where WFP and UNHCR provide the services, and agencies using the services have a key role to play in shaping the fleet solutions to better respond to UN partners' needs.





INTRODUCTION

WHAT

UN FLEET is a collaborative initiative which is driven by the principles of UN Reform. It is focused on delivering services to other UN agencies and leveraging the scale and experience of UNHCR and WFP.

WHY

BIG identified a significant savings opportunity, with estimates of USD 17 million to 28 million per annum of recurring savings, and USD 25 million to 69 million of one-off savings, through a combined fleet leasing service.

WFP and UNHCR have +25 years combined experience of operating global fleet leasing. Together, they operate a total fleet of 10,000 light vehicles. Evaluations have demonstrated the effectiveness of the centralised fleet management model and there is the opportunity to extend the model to the additional 20,000+ vehicles operated by other UN entities. In the long-term the aim is safe, efficient and sustainable fleets across all UN agencies.

HOW

UN FLEET has a customer focused approach, delivering reliable services and treating all client agencies equally. The key principles developed under the BIG initiative of Client Satisfaction, Cost Recovery and Mutual Recognition are applied.

UN FLEET operates independently with staff seconded from both agencies reporting to a Management Board, and a governance structure that ensures neutrality. An Advisory Board consisting of representatives from client agencies, enable feedback and influence on the service offering provided.

SERVICES

The service offer is based on light vehicle leasing and will expand over time. This is important for UN FLEET (to gain scale) and for client agencies to have achievable implementation plans. The initial service offer has significant choice and flexibility built into it.

WHERE

UN FLEET has global coverage using three existing well-established Vehicle Preparation Centres in Rotterdam, Dubai and Thailand. At each of these locations UN FLEET holds a stock of vehicles and has the capability to fully prepare them before shipping to final destinations. The existing infrastructure has the capacity and capability to support UN FLEET volumes and offer consistently high-quality service delivery.

WHEN

UN FLEET started to deliver services in October 2022 and is currently working with a large number of UN Agencies.





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