

## BIDDER QUERIES AND ANSWERS

### UNHCR TENDER # PAKIS /RFQ/280

#### ESTABLISHING OF THREE (2+1) YEARS FRAME AGREEMENT FOR PROVISION OF VEHICLE TRACKING SYSTEM FOR UNHCR VEHICLE IN PAKISTAN

Please find the answers to queries raised by the vendor in blue.

- if there is any pre-bid session that we could attend.  
(No pre-bid session will be held)
- Are both GPS and sim-based tracking required, or can we recommend one based on accuracy?  
(Yes, GSM and GPS tracking both are required)
- Idle time configured is at 5mins. Any change needs to be communicated.  
(We will let you know if any change is required)
- The SOS button mentioned is required as hardware installed in the vehicle or in-app button is required?  
(Hardware button required).
- System alteration scenarios need to be confirmed.  
(Cable or power disconnection and Jammer detection)
- Is the list of drivers assigned to vehicles static? If not, is driver identification device also required?  
(It's a part of optional features, and we prefer to have a separate device to record the identity of driver)
- Vehicle utilization details need to be confirmed. Is it required on mileage or any other parameter as well?  
(It's a part of optional feature, and we prefer that it should be based on day-wise vehicle movement providing details of the mileage covered in each day)

END