



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

DATE: 30-April -2024

REQUEST FOR QUOTATION: No. RFQ/SC/2024/012

FOR ESTABLISHMENT OF A FRAME AGREEMENT FOR THE PROVISION OF INTERNET PRIMARY LINK OF 08 MBPs TO PCM CENTRE IN QUETTA FOR AN INITIAL PERIOD OF 2 YEARS POTENTIALLY EXTENDABLE FOR 1 YEAR SUBJECT TO SATISFACTORY PERFORMANCE QUOTATION TO BE QUOTATION TO BE RECEIVED BY: 15th May 2024

INTRODUCTION TO UNHCR

The Office of the United Nations High Commissioner for Refugees (UNHCR) was established on December 14, 1950 by the United Nations General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It also has a mandate to help stateless people.

In more than five decades, the agency has helped tens of millions of people restart their lives. Today, a staff of some 6,600 people in more than 110 countries continues to help about 34 million persons. To help and protect some of the world's most vulnerable people in so many places and types of environment, UNHCR must purchase goods and services worldwide. For further information on UNHCR, its mandate and operations, please see <http://www.unhcr.org>.

1. REQUIREMENTS

UNHCR Sub-Office Quetta in Pakistan invites registered and qualified internet Service Providers companies in Pakistan to submit technical and price offers for the Establishment of a Local Frame Agreement for Internet Backup of 10 MBPs to UNHCR Filed office at Dalbandin for an Initial period of 2 years period potentially extendable for one more year. (referred to hereinafter as service).

The following Annexes form an Integral part of this RFQ tender,

Annex A: _____ Technical Specification Form for Provision of Internet Backup Service to UNCHR field office at Dalbandin.

- Annex B: Term of References
- Annex B1: Technical Compliance Data Form
- Annex C: Price Proposal
- Annex D: UNHCR Vendor Registration Form (To be filled by new vendors only)
- Annex E: UNHCR General Conditions of Contract for Provision of Goods and Services.(July 2018)
- Annex F: UN Supplier Code of Conduct

Technical Requirements,

To be technically qualified for this RFQ tender, bidders must meet the following criteria requirements as mentioned and Required in Annex-B1

Your offer shall be prepared in English.

Please submit your offer using the Annexes provided. Offers not conforming to the requested formats may not be taken into consideration. Your offer should be exclusive of all taxes and duties but must have the total price offer with Incoterms Delivery at Place UNHCR Filed Office Quetta.

2. RFQ Submission

We would appreciate receiving your quotation on or before **24th November 2022** i.e. **Thursday** by **17:00 hrs**. The quotations must be accompanied with the below mentioned documents. Those vendors whose company profile already submitted need not to submit again. However, the vendors should provide with the quotation.

Your offer/quotation must be sent via email to the following address on or before the closing date and time:

pakqurfq@unhcr.org

“REQUEST FOR QUOTAITON: RFQ/SC/2024/012

FOR ESTABLISHMENT OF A FRAME AGREEMENT FOR THE PROVISION OF INTERNET PRIMARY LINK OF 10 MBPs TO UNHCR FIELD OFFICE IN DALBANDIN FOR AN INITIAL PERIOD OF 3 YEARS POTENTIALLY EXTENDABLE FOR 1 YEAR SUBJECT TO SATISFACTORY

Closing Date: 15th May 2024

IMPORTANT: Quotations that are otherwise addressed and/or copied or sent to other addresses or individuals will be marked invalid and not considered for evaluation. UNHCR reserves the right to award a full or parti

Your quotation must be valid at least for **the period of the frame agreement, 3 Years** after the closing date of submission. The standard payment terms of UNHCR are net 30 days upon satisfactory delivery of goods or services and acceptance thereof by UNHCR.

Please find attached in ANNEX D, the UNHCR’s General Conditions of Contracts for the Provision of Goods and Services- (July 2018). You must clearly indicate in your quotation if you accept them.

Thank you for your kind attention.

Supply Chain Unit
UNHCR Sub Office Quetta

Annex – A Technical Specification

Suppliers should fill below table as part of their technical offer:

Statement of Requirement

**FOR ESTABLISHMENT OF FRAME AGREEMENT FOR THE PROVISION OF
PRIMARY LINK INTERNET SERVICE FOR FIELD OFFICE AT DALBANDIN,
UNHCR PAKISTAN OPERATION**

<i>Location</i>	<i>Required Secondary/Back-up internet link bandwidth</i>
UNHCR Field Office at PCM Centres in Quetta 1. Satellite Town, Quetta 2. Balile Quetta	08 Mbps/08 Mbps

Company Name: _____

Authorized Person & Title: _____

Signature & stamp: _____

Date: _____

Annex – B
Technical Compliance Data Form
FOR ESTABLISHMENT OF FRAME AGREEMENT FOR THE PROVISION OF PRIMARY AND BACKUP LINK
INTERNET SERVICE FOR PCM CENTRES IN QUETTA, BALOCHISTAN

Suppliers Should Complete and Submit the Below Table as Part of their Technical Offer:

Stage 1. Formal Criteria - Mandatory	Yes, we will comply OR State, as required	No, we cannot comply (state as required)	Comments on compliance with Requirement/Specifications Please specify any deviations.
1. Registration/License of the firm as an ISP			
2. Acceptance of UNHCR General Conditions for Provision of Services			
Stage 2. Desk Review of Technical Documents - Mandatory	Yes, we will comply OR State, as required	No, we cannot comply (state as required)	Comments on compliance with Requirement/Specifications Please specify any deviations.
1. Proof of Relevant Experience (minimum 3 clients). Minimum Bandwidth profile 10 Mbps CIR (name of clients and number bandwidth)			
2. Medium optical fiber			
3. Link redundancy (Minimum two backhauls)			

4. Last mile partner details or own fiber			
5. BPON or GPON			
6. VoIP support			
7. Whitelisted PIS			
8. Uptime commitment %			
Stage 3. Testing	Yes, we will comply OR State, as required	No, we cannot comply (state as required)	Comments on compliance with Requirement/Specifications Please specify any deviations.
1. ISP test link connectivity provided			

Company Name: _____

Authorized Person & Title: _____

Signature & stamp: _____

Date: _____

ANNEX-C Price Proposal-

S.No	Description	MBPs Download/Upload	Monthly Rate
1	Primary Internet Link – PCM Satitlite Town	08 MBPs/08 MBPs	
2	Primary Internet Link – PCM Satitlite Town	08 MBPs/08 MBPs	

Payment terms: acceptance of UN payment terms (i.e. 30 days net from receipt of documents)

YES NO

Bidder's-Name: _____

Completion Period: The Company agrees to COMPLETE the required work within **30-45 days** or less after receipt of order.

Name of the Bidder: _____

Company Name: _____

Phone / Cell Number: _____

Company Address: _____

Authorized Signature: _____

Company Stamp: