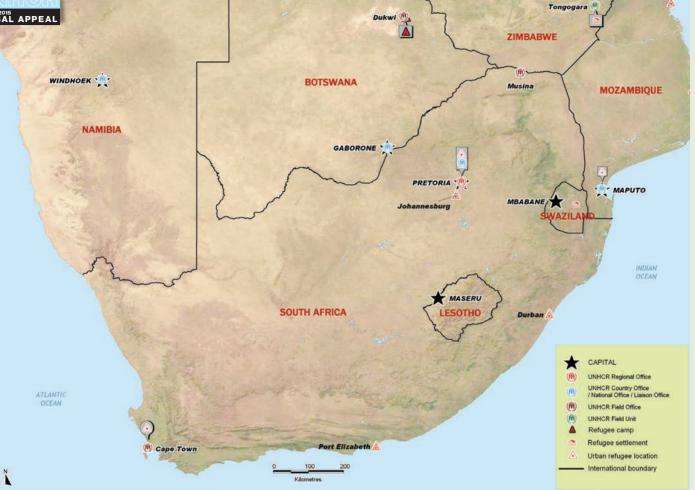


SOUTH AFRICA



UNHCR's planned presence | 2014

Number of offices	3
Total personnel	93
International staff	32
National staff	46
JPOs	1
UN Volunteers	7
Others	7

Overview

Working environment

- South Africa is party to the 1951 Refugee Convention and its 1967 Protocol, as well as to the 1969 OAU Convention. The country has a liberal asylum legislation that incorporates all basic principles of refugee protection including freedom of movement, the right to work and access to basic social services. However, refugees are not always able to fully enjoy these rights because some public institutions do not recognize their permits.
- Refugees reside mainly in urban areas, spread across the country, making it challenging to reach those most in need.
- Despite being a middle-income country, South Africa faces challenges with unemployment, service delivery, poverty and economic inequality, which puts refugees and asylum-seekers in competition with host populations.
- South Africa is a major destination country for asylum-seekers as well as migrants and others looking for better economic and social opportunities. There are confirmed reports of human smuggling and trafficking, as well as instances of South Africa being used as a gateway to Europe, America and other countries.
- The high numbers of applications lead to backlogs and have an impact on the quality and efficiency of the refugee status determination (RSD) process. Social service programmes also face challenges in supporting asylumseekers who are granted access to services in South Africa while awaiting a decision on their status.
- The Government of South Africa supports international efforts to protect and assist refugees and asylum-seekers, in particular by providing them with access to health facilities, schools and social services.

People of concern

The main groups of people of concern planned for under the South Africa operation in 2014 are: refugees and asylum-seekers escaping conflict in the Democratic Republic of the Congo (DRC); Zimbabweans, Burundians, Rwandans and Ethiopians who may have faced persecution in their home countries; as well as Somali refugees who have fled the security situation in Somalia

According to the Department of Home Affairs (DHA), at the end of 2012, approximately 230,000 asylum-seekers were awaiting an RSD decision at both first instance and appeal stages. The total number of recognized refugees currently stands at some 65,000.

Planning figures

Type of population	Origin	Dec 2013		Dec 2014		Dec 2015	
		Total in country	Of whom assisted by UNHCR	Total in country	Of whom assisted by UNHCR	Total in country	Of whom assisted by UNHCR
Refugees	Various	67,500	13,500	75,600	15,120	83,600	16,720
Asylum-seekers	Various	233,100	46,620	274,400	54,880	283,700	56,740
Total		300,600	60,120	350,000	70,000	367,300	73,460

Response

Needs and strategies

In 2014, the main needs of the refugees will be: access to documentation, to a fair and functioning asylum system, and to basic social services, as provided for in national legislation and policy, as well as periodic emergency assistance for the most vulnerable, including shelter and food. The operation will also run xenophobia-prevention programmes.

Xenophobic violence continues to affect the local integration of refugees. Therefore, UNHCR will make special efforts to pursue preventive action and advocacy, including awareness campaigns and conflict resolution programmes, as well as other community interventions aimed at promoting social cohesion.

Strategic partnerships and coordination will be strengthened in the main areas of intervention. UNHCR will advocate for the preservation of established asylum space, including the rights of refugees and asylum-seekers to work, study and access health and social services in the country. Technical support and advice will be provided, as required, to the DHA, with a focus on promoting self-reliance and local integration opportunities. The Office will also continue to provide short-term material assistance to vulnerable refugees and asylum-seekers who cannot access other assistance for basic needs, such as shelter and food. In the longer term, such cases should be integrated into local charitable and government social service programmes. Resettlement will remain a protection tool for individuals with critical needs.

Main objectives and targets for 2014

The following matrix contains examples of some of the main activities planned in 2014. Using a selection of objectives from UNHCR's programme plans for the 2014-2015 biennium, it is designed to illustrate:

- what under the global needs assessment planning and prioritization process – has been planned (Planned activities) for particular groups of people of concern (People of concern);
- the identified needs that can be covered if full and flexible funding is made available (2014 comprehensive target);
 and
- the needs that may not be met if funding falls short of the ExCom-approved budget (Potential gap). The estimation of a potential gap is based on the country operation's own assessment of the likely impact of a global funding shortfall. Calculations are based on various criteria, including the particular context, strategic priorities and

experience of resource availability for the respective area of activity in previous years.

Activities under objectives on child protection (including best interest determination), education and prevention and response to sexual and gender-based violence (SGBV) are core areas which are given priority in the allocation of funding (priority area). In order to ensure the necessary flexibility in the allocation of funds, UNHCR relies on unrestricted contributions from its donors.

It should be understood that in some cases, targets for activities or delivery of services may not be reached for reasons other than a funding shortfall, e.g. lack of access to people of concern, cases not reported, changing circumstances, security problems, insufficient capacity to implement all programmes planned, etc. In the Global Report 2014, an explanation of why any target may not have been reached will be provided.

	2014 COMPREHENSIVE TARGET	PEOPLE OF CONCERN	PLANNED ACTIVITIES
			Basic needs and essential services
			Population has optimal access to education
would not be able	d support for children wh	of concern. Advocacy an	UNHCR will continue to advocate for equal access to education for all people have access to education under exceptional circumstances will be provided.
priority area	15,000	Urban refugees and asylum-seekers	Number of children enrolled in primary education
r the national soci	vaiting, or do not qualify,	refugees who are either v	Services for people with specific needs strengthened UNHCR will provide financial grants (housing, food, material assistance) to a grants.
700	1,000	Urban refugees and asylum-seekers	Number of people of concern receiving cash grants
		,	Shelter and infrastructure established, improved and maintained
			Shelter assistance for vulnerable refugees (women, unaccompanied children and three months, allowing beneficiaries to look for livelihood opportunities and
3,500	10,000	Urban refugees and asylum-seekers	Number of households living in adequate dwellings
			Community empowerment and self-reliance
			Self-reliance and livelihoods improved
ce and enables loc	y that promotes self-relia	Os, will develop a strateg	UNHCR, in consultation with civil society, self-reliance consortia and NGC integration.
50%	60%	Urban refugees and asylum-seekers	Percentage of people of concern (18-59 years) with own business/ self-employed for more than 12 months
400	1,000	Urban refugees and asylum-seekers	Number of people of concern receiving conditional grants for business start-up
			Community mobilization strengthened and expanded
inities.	existence with local comm	•	Outreach and awareness programmes will continue to aim at promoting social
20,00	100,000	Urban refugees and asylum-seekers	Number of people of concern benefiting from community-awareness and sensitization campaigns
5%	40%	Urban refugees and asylum-seekers	Extent to which people of concern are represented in leadership management structures
			Favourable protection environment
			·
rough advocacy a	lum-seekers and refugees	l enforce the rights of asy	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and
rough advocacy ar 20,00 0	lum-seekers and refugees	I enforce the rights of asy Urban refugees and asylum-seekers	Favourable protection environment Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and legal aid. Number of people of concern receiving legal assistance
		Urban refugees and	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and legal aid. Number of people of concern receiving legal assistance
20,00 0	40,000 reloped with the aim of ch	Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and othe owards refugees and asylum-seekers. UNHCR will continue to strengthen
20,00 0 ging public opinio eaceful coexisten	40,000 reloped with the aim of ch	Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and othe owards refugees and asylum-seekers. UNHCR will continue to strengthen between people of concern and host communities.
20,00 0 ging public opinio eaceful coexisten	40,000 reloped with the aim of che cation efforts to reinforce	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and other owards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized
20,00 0 ging public opinio eaceful coexisten	40,000 reloped with the aim of che cation efforts to reinforce	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilize Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and othe owards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation
20,000 ging public opini peaceful coexisten	40,000 reloped with the aim of che ation efforts to reinforce 60%	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and other owards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation Risk of sexual and gender-based violence (SGBV) is reduced and quality of reduced property in the property of the pr
20,000 aging public opinion of the coexistent of	40,000 reloped with the aim of che ation efforts to reinforce 60%	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved JNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and othe owards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation Risk of sexual and gender-based violence (SGBV) is reduced and quality of response capacity to which the communities to develop their SGBV response capacity training and information sharing.
20,000 aging public opinion beaceful coexistents 159 assources within the priority are	40,000 reloped with the aim of che ation efforts to reinforce 60%	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized Urban refugees and asylum-seekers esponse improved aty. This will include the Urban refugees and	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and other owards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation Risk of sexual and gender-based violence (SGBV) is reduced and quality of response to the property of
20,000 aging public opinion beaceful coexistents 159 assources within the priority are	40,000 reloped with the aim of che ration efforts to reinforce 60% reloped with the aim of che ration efforts to reinforce 100%	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized urban refugees and asylum-seekers esponse improved aty. This will include the urban refugees and asylum-seekers Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved JNHCR will collaborate with legal partners and civil society to strengthen and egal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and other owards refugees and asylum-seekers. UNHCR will continue to strengther overween people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation Risk of sexual and gender-based violence (SGBV) is reduced and quality of response capacity. The plans to help communities to develop their SGBV response capacity community, training and information sharing. Extent to which the community is active in SGBV prevention and survivor-tentred protection.
20,000 aging public opinion of the control of the c	40,000 reloped with the aim of cheation efforts to reinforce 60% e identification of human 100% 100% accompanied and separate from the national child p	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized urban refugees and asylum-seekers esponse improved asylum-seekers Urban refugees and asylum-seekers Urban refugees and asylum-seekers Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and legal aid. Number of people of concern receiving legal assistance Public attitude towards people of concern improved A national public-awareness strategy in collaboration with the DHA and othe towards refugees and asylum-seekers. UNHCR will continue to strengther between people of concern and host communities. Extent to which impact of xenophobia, racism and intolerance on people of concern is minimized Security from violence and exploitation Risk of sexual and gender-based violence (SGBV) is reduced and quality of recommunity, training and information sharing. Extent to which the community is active in SGBV prevention and survivorcentred protection Extent to which known SGBV survivors receive appropriate support Protection of children strengthened UNHCR plans to establish a child-protection system covering refugee and asy major urban centres, particularly in Limpopo Province. This will ensure that company the contract of the c
20,000 aging public opinion of the control of the c	40,000 reloped with the aim of cheation efforts to reinforce 60% e identification of human 100% 100% accompanied and separate from the national child p	Urban refugees and asylum-seekers r stakeholders will be deven its community-mobilized urban refugees and asylum-seekers esponse improved asylum-seekers Urban refugees and asylum-seekers Urban refugees and asylum-seekers Urban refugees and asylum-seekers	Access to legal assistance and legal remedies improved UNHCR will collaborate with legal partners and civil society to strengthen and legal aid.

Durable solutions

Potential for integration realized

UNHCR will engage further with civil-society actors (e.g. universities and NGOs) and other UN agencies in advocating for and developing local-integration initiatives.

Extent to which social and economic integration is realized

Urban refugees and asylum-seekers

90%

20%

Partners

Implementing partners

NGOs:

Cape Town Refugee Centre, Caritas Swaziland, Centre for Study of Violence and Reconciliation, Displaced Migrants and Persons Support Programme, El Shaddai Church – Hands of Mercy, Jesuit Refugee Services, Lawyers for Human Rights, Refugee Social Services, Sonke Gender Justice Network, The Agency for Refugee Education, Skills Training & Advocacy

Others:

Nelson Mandela Metropolitan University, University of Cape Town (UCT) – Refugee Rights

Operational partners

Government agencies:

City Councils of Pretoria, Johannesburg, Cape Town and Durban, Department of Cooperative Governance and Traditional Affairs, Department of Education, Department of Health, Department of Home Affairs, Department of Justice and Constitutional Development, Department of Provincial and Local Government, Department of Social Development, National Disaster Management Centre, South Africa Social Security Agency, South African Local Government Association, South African Police Services

NGOs

Consortium for Refugees and Migrants in South Africa, International Catholic Migration Commission Refuge Point

Others:

IOM, UN Information Center, UNAIDS

| Implementation |

Coordination

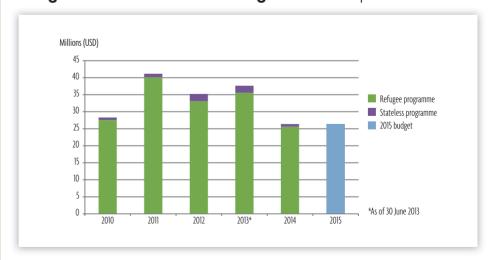
UNHCR's main partner in South Africa will continue to be the DHA, where cooperation mainly takes place with the Department of International Relations and Cooperation. Moreover, the Office will continue to work closely with other relevant government authorities, UN agencies, civil society, as well as other stakeholders.

As the lead agency for the Protection Working Group, which brings together UN agencies, NGOs and government representatives, UNHCR will provide strategic leadership and direction on international protection issues. In the area of self-reliance, cooperation with development actors will assist in developing livelihood opportunities. UNHCR is involved in the elaboration and implementation of the UN Strategic Cooperation Framework (UNSCF) with other UN agencies and the Government.

| Financial information |

In 2014, the financial requirements for UNHCR's South Africa operation have been set at USD 26.4 million. This is a decrease from the 2013 budget of USD 37.6 million, and can be attributed to the operation's shift in focus towards the provision of technical support and advice as well as a broadening and strengthening of partnerships, with the aim of reducing direct assistance. In 2014, UNHCR also plans to strengthen its advocacy for the integration of refugees into existing support systems in South Africa, particularly in the areas of shelter and social grants.

Budgets for the South Africa Regional Office | 2010–2015



2014 budget for the South Africa Regional Office | USD

Budget breakdown	PILLAR 1 Refugee programme	PILLAR 2 Stateless programme	Total
2013 revised budget (as of 30 June 2013)	35,572,435	2,069,208	37,641,642
Favourable protection environment			
International and regional instruments	349,345	23,461	372,805
Law and policy	254,807	56,921	311,728
Administrative institutions and practice	0	53,461	53,461
Access to legal assistance and remedies	1,411,694	373,461	1,785,154
Access to territory and refoulement risk reduced	522,748	0	522,748
Public attitude towards people of concern	2,355,623	0	2,355,623
Subtotal	4,894,216	507,303	5,401,519
Fair protection processes and documentation			
Reception conditions	1,715,384	0	1,715,384
Identification of statelessness	0	39,350	39,350
Registration and profiling	936,177	0	936,177
Status determination procedures	2,742,736	0	2,742,736
Individual documentation	369,345	192,160	561,505
Subtotal	5,763,641	231,510	5,995,152
Security from violence and exploitation			
Prevention and response to SGBV	645,688	0	645,688
Protection of children	277,317	0	277,317
Subtotal	923,005	0	923,005
Basic needs and essential services			
Health	256,809	0	256,809
Reproductive health and HIV services	252,954	0	252,954
Food security	417,818	0	417,818
Shelter and infrastructure	655,992	0	655,992
Basic and domestic items	357,302	0	357,302
Services for people with specific needs	1,195,793	0	1,195,793
Education	1,130,266	0	1,130,266
Subtotal	4,266,933	0	4,266,933
Community empowerment and self-reliance			, ,
Community mobilization	530,367	0	530,367
Self-reliance and livelihood activities	1,995,153	0	1,995,153
Subtotal	2,525,520	0	2,525,520
Durable solutions	_,=====================================	-	_,,,
Comprehensive solutions strategy	474,197	0	474,197
Voluntary return	1,336,668	0	1,336,668
Integration	784,485	0	784,485
Resettlement	1,173,687	0	1,173,687
Subtotal	3,769,036	0	3,769,036
Leadership, coordination and partnerships	3,707,030		3,2 37,330
Coordination and partnerships	165,968	37,571	203,539
Donor relations and resource mobilization	115,384	0	115,384
Subtotal	281,352	37,571	318,923
Logistics and operations support	201,332	31,371	310,723
Logistics and supply	697,364	0	697,364
Operations management, coordination and support	2,473,021	0	2,473,021
Operations management, coordination and support Subtotal	3,170,385	0	3,170,385
Subtotal	3,170,363	U	3,170,303