

Acknowledgments

THIS HANDBOOK IS BASED ON THE experience of over 18 countries across the globe offering refugee resettlement programs in partnership with the Office of the United Nations High Commissioner for Refugees (UNHCR). It was made possible by the generosity and commitment of many individuals with an interest and expertise in integration from refugee communities and governmental and non-governmental agencies in these countries.

The authors would like to acknowledge participants in the *International Conference on the Reception and Integration of Resettled Refugees* (ICRIRR), Sweden, 2001, on whose contributions this Handbook is based. Particular thanks are extended to those who prepared papers and other materials for presentation at the Conference. Special credit in this regard is owed to Dr Tracey Spack (Citizenship and Immigration Canada), who researched and drafted a number of key materials, and to Lynda Parker (also of Citizenship and Immigration Canada), who made Dr Spack's association with the Conference possible, as well as contributing to the planning process.

The Conference was generously hosted by the Swedish Integration Board and was part of a larger *Integration Initiative* supported by Nordic countries, the USA and Canada, the Ford Foundation and the German Marshall Fund. Mark Hetfield (Hebrew Immigrant Aid Society, USA) helped to secure funding for the initiative and made an important intellectual contribution to its design and implementation.

The Conference brought together a large and diverse group of participants with interest and expertise in integration and developed, for the first time, a set of commonly endorsed principles to guide integration program development and implementation. These achievements were due in large part to the skills and effort of Ms

Deborah DeWinter (Consultant to the *Integration Initiative*), who assumed responsibility for planning and coordinating this important forum. It was capably chaired by Erik Stenström (Swedish Integration Board), who gave generously of his time and wisdom. Dr Elizabeth Ferris (World Council of Churches) played a significant role in engaging Conference participants in drafting the integration principles.

The authors are also indebted to all those who assisted in producing this Handbook.

This task was coordinated by Ms Deborah DeWinter and Mr Michael Casasola (UNHCR, Canada) with the support and guidance of Ms Judith Kumin (UNHCR, Canada). The Victorian Foundation for Survivors of Torture, Melbourne, Australia assumed responsibility for drafting and production of the Handbook. Particular thanks are due to Mr Paris Aristotle (Project Manager), Ms Sue McGrillen (research and executive support) and Ms Kim Webster (research and drafting). Their work was made possible with generous funding support from the Government of Australia.

The Handbook project was supported by an international Task Force with representatives from refugee communities and governmental and non-governmental agencies in many countries of resettlement, including:
Judi Altinkaya, Chief Executive Officer, National Association of ESOL Home Tutor Schemes (Inc.), New Zealand
Paris Aristotle, Director, The Victorian Foundation for Survivors of Torture, Australia
Martha Arroyo Contreras, National Coordinator of Social Services, Spanish Commission for Refugee Aid, Spain
Fariborz Birjandian, Executive Director, Calgary Catholic Immigration Society, Canada
Michael Casasola, Resettlement Officer, UNHCR, Canada

Nancy Crabtree, Performance Support Consultant, Refugees Branch, Citizenship and Immigration Canada, Canada
Janet Dench, Executive Director, Canadian Council for Refugees, Canada
Teresa Hadzic, Resettlement Assistant, UNHCR, Canada
Sean Henderson, Projects Manager, Refugee Services, New Zealand Immigration Service, New Zealand
Susan Krehbiel, Resettlement Specialist, UNHCR, Argentina
Anne la Cour Vagen, Head of Section, Asylum Department, Danish Refugee Council, Denmark
Henry Martenson, Project Coordinator, European Council for Refugees and Exiles, United Kingdom
Jessica Menchions-Barry, Program Officer, Refugees Branch, Citizenship and Immigration Canada, Canada
Berta Romero, Coordinator, Refugee Council, USA
Erik Stenström, Legal Counsellor, Swedish Integration Board (Integrationsverket), Sweden
Pindie Stephen, Coordinator, Cultural Orientation, Africa Project, International Organisation for Migration, Kenya
Marie Sullivan, Manager, Refugee Services, New Zealand Immigration Service, New Zealand
Jorge Vuskovic, Programme Coordinator, Vicaria De Pastoral Social, Chile
KaYing Yang, Executive Director, Southeast Asia Resource Action Center, USA

Individual chapters were developed in consultation with subject matter experts from the Task Force as well as other international experts, including:

Myrna Ann Adkins, Spring Institute for Intercultural Learning, USA
Jane Bloom, RefugeeWorks, USA

Jeff Chenoweth, Catholic Legal Immigration Network Inc (CLINIC), D.C., USA
Tom Denton, Canadian Council for Refugees and Manitoba Refugee Sponsor, Canada
Sat Devi, Adult Multicultural Education Services Victoria, Australia
Kathy Earp, Adult Multicultural Education Services Victoria, Australia
Dr Elizabeth Ferris, World Council of Churches, Switzerland
Kate Hilton Hayward, Immigration and Refugee Services of America, USA
Dr Ida Kaplan, The Victorian Foundation for Survivors of Torture, Australia
Kathleen McKenzie, Director of Refugee Education, Lutheran Social Services of North East Florida, USA
Pat Marshall, UNHCR, Canada
Sylvie Moreau, Resettlement Specialist (formerly Benin and Burkina Faso)
Susan Schmidt, Lutheran Immigration and Refugee Service, USA
Dr Laura Simich, Department of Psychiatry, University of Toronto, Canada
Amy Slaughter, Resettlement Consultant UNHCR, Switzerland
Tracey Spack, Health Canada (formerly Refugees Branch, Citizenship and Immigration Canada), Canada
Barbara Treviranus, Refugee Sponsorship Training Program, Canada

Thanks are also due to those many individuals and organisations who, while too numerous to name individually, facilitated and contributed to consultations on the Handbook and gave generously of their time, expertise and resources.