

QUESTIONS AND ANSWERS SHEET
23/10/2024

SN	Questions	Answers
1	Could you please extend the bid closing date by two weeks from October 28, 2024	Due to timelines involving the requirements, the bid deadlines cannot be extended further. Please ensure that you submit your offer as soon as possible to meet the bid deadline.
2	Is it possible to offer several options?	Several options from same item can be provided; on condition that basic specifications are met including CE/FDA certificate. Kindly make sure to clearly specify the alternative and submit full set of documents for each option.
3	Could you kindly clarify to which locations the items should be delivered to be able to provide you with training and installation services?	A distribution plan will be shared with the prospective supplier(s) upon contract award. based on MoPH distribution plan.
4	What is the decisive criteria in the evaluation process? Will you be choosing the awarded items based on the shortest delivery time or the lowest price?	Kindly refer to point no. 2.5 Bid evaluation in the tender document.
5	Ref. 2.4.1.2 Section 2. Technical Requirements/Incoterms acceptance - Would you possibly consider different Incoterms options like EXW or FCA?	Required incoterm is DAP.
6	What's the max. delivery time accepted in this difficult situation?	As per the ITB document, the maximum delivery lead time is between 3 to 6 months. Please refer to the ITB point no. 2.4.1.2 for further details.
7	Please confirm if Chinese product with CE and/or FDA are acceptable?	All offered products will be reviewed as per the requested specifications, as long as it meets the applicable customs requirements of Republic of Lebanon. For further details, please refer to the ITB document point no. 2.4.1.2.
8	Can we supply part of the order as immediate delivery and the rest after xx days?	This is possible. However, please clearly specify the quantity available for immediate delivery and provide the lead time for the remaining items.
9	Do we have to quote all items? Or we can quote partially?	As per the tender documents point no. 2.4.2 "You may partially quote for any of the requested items listed above; however, the full quantity specified for each item must be quoted."
10	Is it possible to send us tender No ITB2024026 Annexes A, B, C & D files in Excel format?	The alternative format for the requested annexes will be available on the UNHCR Lebanon website and the UNGM. Please note that Daleel Madani only supports PDF format.

<p>11</p>	<p>Item No. 1: Ultrasound Machine</p> <ul style="list-style-type: none"> • Should the unit include four probes: convex, linear, endocavity, and cardiac. • Would you prefer the unit to have at least three transducer ports, given the request for four probes. • Is a built-in gel warmer required. • You mentioned that color Doppler imaging is preferable. Should we quote for a black-and-white or color Doppler ultrasound unit? This needs clarification, especially since a high-resolution black-and-white monitor is needed. Additionally, for cardiac imaging, the unit should include color Doppler functionality and a high-resolution color monitor of at least 15 inches for effective diagnostics • Please confirm if a portable or trolley-based (stand-alone) unit is required. 	<ul style="list-style-type: none"> • Confirmed, the unit should include the four probes: convex, linear, endocavity and cardiac. • UNHCR prefers the unit to have at least three transducer ports. • Built-in gel warmer is optional • Quoting should be based on color doppler ultrasound unit. • Built in trolley-based (stand-alone) is required.
<p>12</p>	<p>Item No. 3: Blood Irradiation machine The unit requires a cold water supply from one of the following sources:</p> <ul style="list-style-type: none"> • Tap water: 2.5 – 4.0 Bar, ≥5 l/min, with a maximum water hardness of 27 (may be provided by the facility). • Water chiller: 2.5 kW, 4.5 l/min. • Should we include the cost of the water chiller (mentioned as an option in the provided specifications)? It offers a significantly better solution than the tap water supplied by the facility. • Shall we add the cost of the other optional items like the Label printer assembly, Barcode scanner etc... 	<ul style="list-style-type: none"> • Please provide the cost as option. • No need
<p>13</p>	<p>Item No. 5: Blood Bank Refrigerator: Could you kindly confirm the following details for the blood bank refrigerator:</p> <ul style="list-style-type: none"> • Required capacity (in liters or number of blood bags) • Inner volume • Outer dimensions • Material for the outer cover (stainless steel or other) • Door type (glass or solid) • Number of shelves • Operating Temperature: Could you please confirm the precise operating temperature for the blood bank refrigerator. 	<ul style="list-style-type: none"> • Required capacity is 400-500 L • Inner volume is 400-500 L • Outer dimensions around 75×76×180 cm • Required outer material is stainless steel. • Door type: two-layer glass • Number of shelves: 5 • Factory preset at +4 degrees; internal temperature range” +2 to +6 degrees with digital temperature monitor and sufficient memory of storing temperature records

	<ul style="list-style-type: none"> Technical Specifications: Additionally, we request more detailed technical specifications for the equipment. 	<ul style="list-style-type: none"> Voltage and frequency: 220-240 V & 50 Hz <p>Insulation material: Polyurethane, CFC-free; Polyurethane foam around the door</p> <p>Backup battery/ rechargeable system takes over alarm function in case of system failure</p> <p>Weight: up to 200 Kg gross weight</p>
14	<p>Item No. 6: Steam sterilizer</p> <p>It is mentioned that a visit is needed to check the recommended capacity. Please provide site location and contact information.</p>	<p>Visit will not be required anymore, capacity is 500 L.</p>
15	<p>Item No.7: Lab Electrolyte analyzer machine</p> <p>What are the measured parameters required for this unit? Na, K, Cl, etc... ?</p>	<p>Na, K, Cl and Alkaline reserve are the measured parameters required for this unit.</p>
16	<p>Item No. 13: Ultrasound machine scanner, with probes for heart, lungs & abdomen and vascular (pediatrics and neonatal)</p> <ul style="list-style-type: none"> Could you specify the four probes required. Should the probes be for pediatric and neonatal patients only, or should adult probes be included as well. Should the ultrasound machine be portable or trolley-based (stand-alone). Should the unit include four probes: convex, linear, endocavity, and cardiac. Is a built-in gel warmer required. Should we quote for a black-and-white or color Doppler unit. This needs clarification, especially since a high-resolution black-and-white monitor is needed. Additionally, for cardiac imaging, the unit should include color Doppler functionality and a high-resolution color monitor of at least 15 inches for effective diagnostics. Would you prefer the unit to have at least three transducer ports, given the request for four probes. 	<ul style="list-style-type: none"> The four required probes are heart, lungs & abdomen and vascular. Basic requirement is probes for pediatric/ neonates. The ultrasound machine should be trolley-based (stand-alone). It should include convex, linear, endocavity and cardiac probes. Built-in gel warmer is optional Quoting should be based on color doppler ultrasound unit. UNHCR prefers the unit to have at least three transducer ports.