

## **Questions and Answers**

## **UNHCR RFP 285**

LOT 1: Construction of New School (12 Classrooms) in Qushtapa, Erbil Governorate LOT 2: Construction of New School (12 Classrooms) in Baharka, Erbil Governorate

**Q1:** We would like to know if you would accept quotation in Prefabricated Modular Buildings instead of concrete. **A:** No, this is not accepted. The contractor must adhere to the Bill of Quantities (BoQ).

**Q2:** In the BOQ, the thickness of the raft foundation is 30 cm, while in the drawings, it is 35 cm, could you please confirm.

A: All contractors should adhere to the BOQ, and the correct thickness should be 30 cm.

Q3: Should the tax clearance letter be directed to UNHCR or not?

A: Any valid letters indicating that the company is cleared and directed to any entity is accepted.

**Q4**: Regarding the removal of the Quashtapa current school building, could you please confirm whether this task is included in the Bill of Quantities (BoQ).

**A:** No, the removal of the Quashtapa current school building is not included in the Bill of Quantities (BoQ). This service will be completed prior to the site handover to the contractor.

Q5: If we face any issues with logging into ERP Cloud system, how this can be resolved?

A: Please send an email to hqvmdm@unhcr.org explain your problem as per the below structure:

- please mention the Error Summary & put your Company Name in the subject of your email.
- Please provide in your email you ERP User ID & Company Name.
- Please provide Description of error and steps you took before encountering any errors or issues.
- Please keep Screenshots of error/warning messages in your email.

## **IMPORTANT:**

It is important to note that all companies attending the Pre-bid conference confirmed their ability to log in to the system and submit their offers accordingly.

<u>End</u>