

Questions and Answers

REQUEST FOR PROPOSAL: UNHCR RFP-260

Construction and Renovation Work of Schools in Raniya District, Sulaymaniyah, Iraq

Lot-1: Construction works of four classrooms and renovation of the existing W.C. building Saryan School in Raniya-Sulaymaniyah Governorate.

Lot-2: Construction of four classrooms and renovation of the existing W.C. Building Hajiyawa School in Raniya-Sulaymaniyah Governorate.

Lot-3: Construction of three classrooms, W.C., and renovation of Gyarang School in Raniya-Sulaymaniyah Governorate.

Questions raised during the Pre-bid Conference, Site Visit and by e-mails were compiled and responded as follows:

Q1: What should we do if we cannot sign in to the Cloud ERP system?

A1: Please send an email to hqvmdm@unhcr.org explain your problem as per the below structure:

- Provide the technical issues Error in summary & put your Company Name in the subject of your email.
- Provide in your email you ERP User ID & Company Name.
- Provide Description of error and steps you took before encountering any errors or issues.

Please keep Screenshots of error/warning messages in your email

Q2: The Tax Registration Certificate has validity for specific period of time in some tax offices?

A2: A valid Tax Registration Certificate means it was issued recently or within the last year.

Q3: Is it possible to replace the Qasa door with a stronger type for the school?

A3: No, what is in the bill of quantity and financial proposal form, we can't change the specification at this stage.

Q4: Should a specific brand be used for the electrical fittings?

A4: There are no specific brands, but UNHCR is searching for a suitable brand that meets the required specifications, which the DoE electrical engineer should also approve.

Q5: Is there any preferable lab for testing the materials?

A5: No, but it's crucial that the lab is approved by the government, as this ensures the highest standards of safety and quality.

Q6: What is the submission method?

A6: It should be through the cloud ERP.

Q7: If the contractor wants to apply for more than one lot, should he provide/submit a bid security for each lot?

A7: No, if the contractor wants to apply for one or more, they should submit only one bid security with the same amount.

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