

REQUEST FOR QUOTATION: No. RFQ/GRC/2024/011

Establishment of Frame Agreement(s) for the Provision of Emergency First Response Primary Care (CPR) and First Aid trainings in Greece.

Terms of Reference

Emergency First Response Primary Care (CPR) and First Aid teach participants how to respond to life-threatening emergencies. The courses focus on primary care through a combination of knowledge development, skill development, and realistic scenario practice to ensure participants have confidence in their ability to provide care when emergency situations arise. The course aims to preserve life, minimise the threat, prevent further harm by applying first aid techniques, and promote recovery from illness or injury.

A. Primary Care (CPR) and automated external defibrillator
Skills to be taught in this course:

- Scene Safety Assessment Universal Precautions;
- Primary Assessment Rescue Breathing;
- Cardiopulmonary Resuscitation (CPR) for adults and children;
- Conscious and Unconscious Obstructed Airway Management;
- Shock Management;
- Use of AED (Automated External Defibrillator);
- Stroke.

Validity of Internationally Recognized Certificate: 3 years

B. Emergency First Aid
Skills to be taught in this course:

- Communicable Disease Protection, including barrier use;
- Serious Bleeding Management;
- Head, Neck and Spinal Injury Management;
- Dislocation / fractures / Sprains & Strains;
- Disability / neurologic assessment;
- Thoracic trauma;

- Trauma and injury treatment;
- Knife injuries;
- Eye Injuries;
- Splinting and Bandaging;
- Burns;
- Epileptic seizure;
- Fainting;
- Heart Attack;
- Allergy identification and anaphylactic shock;
- Bites and stings;
- Heat Exhaustion and Heat Stroke;
- Hypothermia;
- Electrocutation;
- Poisoning;
- Illness Assessment.

Validity of Internationally Recognized Certificate: 2 years

The courses will potentially be conducted in each location with a duty station office (Athens, Thessaloniki, Lesvos and Kos). Still, with prior consultation and agreement, locations can be merged, but not less than three locations, specifically in Athens, Thessaloniki, and Lesvos.

Upon successfully completing this course, participants should be issued a course completion certificate verifying international training, valid for the abovementioned periods.

Both trainings shall be possible to be provided in Greek and English.

The number of participants will be mutually agreed between UNHCR and the awarded company; however, small groups of approx. 10-20 people for Athens, Thessaloniki and Lesvos and approx. 9 to 14 people for Kos will be required.

Invoicing

Issuance of an invoice will take place at the end of the service delivery, in an amount not exceeding the Agreed Price indicated in the respective UNHCR purchase order and supplier's offer, and upon issuance of relevant participants list. The Supplier's invoice shall contain the

purchase order number to which the invoice relates. Payment shall be made within 30 working days from the day of receipt of the Invoice to the Supplier`s bank account.

UNHCR payments are processed through UNHCR Headquarters accounts, and as such, will be received by the Contractor`s designated local bank account as an international incoming transfer. UNHCR is not liable/responsible for any commission charges, depending upon the agreement the Contractor has with its bank. This should be taken into consideration and be included in the financial quote of each bidder.