

Questions & Answers

INVITATION TO BID ref.# ITB/CAI/006/24

Provision of supply and delivery of Medical equipment for the UNHCR-Egypt Operation

CLOSING DATE AND TIME FOR RECEIVING QUESTIONS:

30 November 2024 – 23:59 EGYPT TIME

No.	Questions	UNHCR Responses
1	We are unable to access and express interest in the tender	Please download the tender documents from the attachments on the UNGM, or from the UNHCR website link that's inserted on the UNGM post and apply as per what's mentioned on the tender documents.
2	Is it acceptable to let the offer in USD or EGP? Payment will be in the same currency of the offer.	Yes, bidder can propose the financial offer in USD or EGP currency and payment will be made as per the currency of the offer.
3	In the vendor registration form: a) In the bank information section, what is the meaning of DFI Qualifier? and the DFI ID? b) What is the meaning of account type? c) Can we add more than one account? EGP and USD? If we should write one account, which account should be written? EGP or the USD? d)What is the difference between Taxpayer ID and Tax Registration Number e) What is the meaning of tax organization. f) For Egyptian companies, Tax Country is Egypt? g) What is meaning of company identification number	a) DFI here stands for the swift code, DFI ID will be the swift code. b) Is it current or saving or another type. c) Yes, accepted to add accounts of the EGP & USD. d) Both refers to the TAX ID number. e) The identification of the Taxes type as per mentioned on the TAX ID. f) Correct. g) For Egyptian companies, this point could be skipped.
4	Destination of goods: Annex A indicates "Hospital(s) located inside Cairo". To calculate the right shipment rate for the DAP delivery until the hospitals, may you kindly inform about the exact name and address of the hospitals?	<ul style="list-style-type: none"> • El Aries General Hospital • El Helal Hospital • National Hepatology & Tropical Research Institute in Embaba
5	The bidder is responsible for "Complete indoor site preparation for examination, equipment, and control rooms" according to part 2.2 of Annex A (Technical Specifications), is it possible to provide bidders with layouts/plans and pictures of the Xray and control rooms	This information will be shared later

No.	Questions	UNHCR Responses
	including height information, so that bidder can evaluate gypsum works, painting, lighting and air conditioning works.	
6	Is it possible to arrange site visits in the hospitals before the deadline for submission of the bids, to have more information about the Xray and control rooms	NO
7	Annex A - Point 1.1.4: <i>“Floating tabletop range of travel at least ± 35 cm for longitudinal, ± 11cm for transverse, 35cm for Vertical.”</i> Is it possible to accept a tolerance of +/- 10% to the required values to accept more equivalent solutions.	YES, it is possible to accept a tolerance of +/-10%.
8	Annex A – Point 1.2.2 <i>“Lateral movement minimum 24 cm”</i> Considering that: - the system should have auto-tracking (ref. Point 1.7), - the tabletop has transversal travel, - table bucky has longitudinal travel only, the transversal travel of the tube arm compromises the right alignment between detector and x-ray tube: when the operator moves transversally the tube, it cannot be automatically aligned and centred to the detector because table bucky has only longitudinal travel. Is it possible to remove the horizontal/transversal travel or to consider it as optional feature.	There is no conflict between the transversal travel movement and the auto tracking. Transversal/lateral/telescopic movements of the tube are required in the manual operation and manual movement as it improves the workflow and optimizes the patient positioning, and it helps with the workflow when the detector is used outside the bucky. This point is Mandatory.
9	Annex A – Point 1.2.3 <i>“Vertical movement minimum 150 cm”</i> Is it possible to accept a tolerance of +/- 1.5%, that does not affect the real use of the system.	YES, it is possible to accept a tolerance of +/-1.5%
10	Do the customer have the infrastructure for X-rays device.	Yes
11	Is it applicable to send more than financial offer with different devices for different country of origin	Yes accepted.



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

No.	Questions	UNHCR Responses
12	Can the bidder attach the device booklet and brochure, if yes ((in the financial or technical offer ?))	Yes, please attached the supporting documents to the techcnial offer.

END