

## Questions & Answers

REQUEST FOR QUOTATIONS ref.# RFQ/CAI/024/24

### Provision of SMS services for the UNHCR-Egypt Operation

CLOSING DATE AND TIME FOR RECEIVING QUESTIONS:

**04 AUGUST 2024 – 23:59 EGYPT TIME**

No.	Questions	UNHCR Responses
1	Please specify the exact quantity of SMS required per year 3M or 3.6M	It's an average consumption within the range between 3M to 3.6M SMS
2	Regarding point 9 in the technical specifications – that relates to integration with corporate platform, do you mean API integration? if yes, please confirm availability of static IPs	We require API access to enable integration with our local applications, yes, we confirm availability of static IPs.( we will provide IPs later once the contract is granted)
3	Please explain point number 10 in technical specifications “possibility to verify validity of number with integration of PIN code”.	We require APIs that will be provided by VL to make the daily operations account activations by provide <b>RequestPin</b> API to send Pin code to the third party portal or App user and <b>ConfirmPin</b> API to verify the submitted Pin code by the portal user. (For OTP)

**END**