

Questions & Answers

REQUEST FOR QUOTATIONS ref.# RFQ/CAI/012/24

PROVISION OF CUSTOMS AND CLEARANCE SERVICES FOR UNHCR INCOMING SHIPMENTS IN ALEXANDRIA PORT, EGYPT

CLOSING DATE AND TIME FOR RECEIVING QUESTIONS: 01 May 2024 by 23:59 Egypt time.

No.	Questions	UNHCR Responses
1	On the UNGM website there are tender documents posted which are of relevance to 2 separate tenders - for RFQ/CAI/001/24 "Provision of Legal Services" and RFQ/CAI/012/24 "Provision of Customs Clearance Services in the port of Alexandria, Egypt". Which are the correct documents for RFQ/CAI/012/24?	The tender documents pertaining to the solicitation exercise ref. RFQ/CAI/001/24 "Provision of Legal Services" were posted together with that of the RFQ/CAI/012/24 "Provision of Customs Clearance Services in the port of Alexandria, Egypt" by mistake. They former ones have been removed now.
2	Is it possible to extend validity of the tender due to the upcoming public holidays in Egypt?	Due to the urgent need to contract for the requirement, this non-formal solicitation cannot be extended.
3	Can you confirm the manner of submission of the offers in response to this RFQ, i.e. by email or through eTenderbox?	The offers sent in response to the RFQ/CAI/012/24 "Provision of Customs Clearance Services in the port of Alexandria, Egypt" shall be sent in a manner specified in the RFQ cover, i.e. to the following address and by the closing deadline of the RFQ: ARECASUP@UNHCR.ORG
4	Please confirm that the scope of the RFQ covers customs clearance only and not transportation from the port of Alexandria to named location(s) in Egypt.	Confirmed. The scope of the tender is for import customs clearance only with the rates to be all-inclusive, i.e. covering all associated costs and fees, including VAT, to enable the service provider to clear the shipping units in the Alexandria Port, as specified in the RFQ.

END