



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

DATE: 12.09.2024
REQUEST FOR QUOTATION: No. RFQ/2024-15/BGR
FOR THE FOR THE ESTABLISHMENT
OF A FRAME AGREEMENT FOR PROVISION OF GROUP AND INDIVIDUAL MENTAL
HEALTH AND PSYCHOLOGICAL SUPPORT TO REFUGEES AND ASYLUM SEEKERS

QUOTATION TO BE RECEIVED BY: 26.09.2024.

The Office of the United Nations High Commissioner for Refugees (UNHCR), established on December 14, 1950, by the United Nations General Assembly¹, requests your price quotation for the following goods specified in this Request for Quotation (RFQ).

1. REQUIREMENTS

- Description of requested services:

The aim of the assignment is to establish a Frame Agreement with a service provider/ organization which would conduct activities aimed at the improvement of the mental and psychological well-being by supporting individuals and communities affected by conflict through community-based mental health and psychosocial support services, including evidence based focused, through individual and group counseling, psychological first aid (PFA) trainings, establishing of support groups and implementing peer support programs.

The following annexes are integral parts of this RFQ:

- Annex A: UNHCR's General Conditions of Contracts for the Provision of Goods
- Annex B: Terms of reference (specification)
- Annex C: Price List offer
- Annex D: Technical offer and evaluation criteria
- Annex E: Vendor Registration Form
- Annex F: UN Supplier Code of Conduct

2. CONTRACT AWARD

UNHCR may award Frame Agreement(s) with initial duration of 2 (two) years, potentially extendable for an additional period of 1 year. The successful bidders will be requested to maintain their quoted price model for the duration of the Frame Agreement(s).

The estimated requirement of UNHCR is stated in Annex B. Please note that figures have been stated in order to enable bidders to have an indication of the projected requirements. It does not

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For further information on UNHCR, please see <http://www.unhcr.org>



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represent a commitment that UNHCR will require the totality of the above quantity. Quantities may vary and will depend on the actual requirements and funds available regulated by issuance of individual Purchase Orders against the Frame Agreement.

Find attached in ANNEX B (Terms of Reference) for more information about the services required.

Please note that UNHCR has tax and duty exemption status, so you shall include in the price list information in your quote both with and without VAT.

3. AWARD CRITERIA:

Technical and Financial evaluation:

Kindly send separate document(s) for technical and financial proposals, failure to do that may result in disqualification.

For the award of this procurement, UNHCR has established evaluation criteria which govern the selection of proposals received. Evaluation is made on a technical and financial basis. The percentage assigned to each component is determined in advance as follows:

The **Technical proposal** will be evaluated using inter alia the following criteria and percentage distribution: **70%** of the total score 100 point, as detailed in Annex D.

Financial proposal will be evaluated using inter-alia the following criteria and percentage distribution: 30% from a total score of 30 points.

The cut-off points for submissions to be considered technically-compliant will be **49 points of the total available technical score of 70 points.**

IMPORTANT: The Financial proposal will only be opened for evaluation if the supplier's technical part of the proposal has scored the min obtainable marks by UNHCR's technical evaluation team and has complied with all pass/fail requirements.

For Financial evaluation:

The maximum number of points will be allotted to the lowest price proposal that is opened and compared among those invited firms. All other price proposals will receive points in inverse proportion to the lowest price; e.g., [total Price Component] x [US\$ lowest] \ [US\$ other] = points for other supplier's Price Component.

Your quotation must be valid for at least **60 calendar days**. The standard payment terms of UNHCR is net **30 days** upon satisfactory delivery of goods and acceptance thereof by UNHCR.

Please provide all necessary documents and complete and **submit Annex D: Technical Offer form and Annex C: Financial offer form. Please note that offers with missing Annex D and/or C will not be evaluated.**

4. RFQ SUBMISSION:



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We would appreciate [receiving your quotation on or before 18th of September 2024 AT 23:59 Sofia local time to \[kuzekov@unhcr.org\]\(mailto:kuzekov@unhcr.org\)](#)

Your offer should be in English and shall comprise the following two sets of documents:

- Technical offer (Annex D)
- Financial offer (Annex C)

Technical Offer: The technical offer form (Annex D) should be completed, signed and included in the technical proposal. Please provide all necessary documents for application as per Annex B and Annex D. No pricing information should be included in the technical offer.

Financial Offer: Please submit your price offer, using the financial form (**Annex C**). Your offer can be in **BGN**. UNHCR is Tax exempted, in this regard, the price must be given without VAT.

Please indicate in the **e-mail subject field**:

- **RFQ/2024-15/BGR**
- **Name of your firm/company**
- **Number of e-mails that are sent (example: 1/2, 2/2)**
- **For example: RFQ/2024-15/BGR Company ABC (email 1 of 3)**

Technical and financial offers must be in separate files.

Your quotation must be valid at least for **60** days. The standard payment terms of UNHCR are net 30 days upon satisfactory delivery of goods or services and acceptance thereof by UNHCR.

Please find attached in **ANNEX A the UNHCR's General Conditions of Contracts for the Provision of Goods and/or Services**, which have to be acknowledged by submitting a signed copy together with your offer.

However, please note that submitting an offer is deemed as full acceptance of UNHCR's General Conditions for Provision of Goods and Services.

5. ACKNOWLEDGMENT

We would appreciate you informing us of the receipt of this RFQ by return e-mail to kuzekov@unhcr.org as to:

- Your confirmation of receipt of this RFQ
- Whether or not you will be submitting a bid

6. REQUESTS FOR CLARIFICATION

Bidders are required to submit any requests for clarification in respect of this RFQ by e-mail to kuzekov@unhcr.org . The deadline for receipt of queries is **13:00 hrs Sofia local time on 18th of September 2024**.



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Feedback on clarifications requests from potential bidders, if any, will be aggregated and published in UNHCR Bulgaria website and/or directly through mail to all invited suppliers.

Thank you for your kind attention.