



## ZIRF

The **Information Centre for Voluntary Return (ZIRF)** is organised within the Federal Office for Migration and Refugees in the field of Assistance for Voluntary Return and Return Management.

## Objectives

- Planning, co-ordination and networking for the promotion of voluntary return
- Enhancement of the assistance counselling through the bundling of relevant information
- Efficient use of available resources for the promotion of voluntary return

Out of these objectives, the tasks for a coordinated management to assist in a voluntary return arise.

## Tasks

1. Initiation and assessment of project applications for the **assistance in a voluntary return** - also in co-operation with other institutions.
2. Provision, accumulation, compilation and transfer

... of **information for ...**

- information centres, public authorities responsible for foreigners, social welfare offices and other public authorities
- other participating institutions (eg. IOM, AGEF, gtz)
- carriers of non-government, non church-affiliated welfare organisations
- persons interested in voluntary return

### Information is provided

- for the voluntary return assistance in general
- for existing assistance offers (type, content, conditions and agencies)
- for counselling possibilities throughout the entire Federal Territory as well as
- specific information on the countries of origin

The ZIRF thereby evaluates the data, processes it and conveys it to the consultative bodies as well as to persons interested in returning up-to-date and designed to meet requirements.

## Allocation of Information

The offer of the ZIRF, partly in cooperation with the federal states and other institutions, includes:

- Information meetings for interested returnees as well as
- Information campaigns aimed at increasing the level of awareness of the programs REAG (Reintegration and Emigration Program for Asylum-Seekers in Germany) and GARP (Government Assisted Return Program) as well as the ZIRF.

The ZIRF will answer inquiries from counselling agencies, public authorities responsible for foreigners and persons interested in returning:

- **Inquiries via the telephone hotline 0911/943-4333**
- **Inquiries via email directly to the ZIRF [zirf@bamf.de](mailto:zirf@bamf.de)**

The transfer of the provided information is effected by

- the conveyance of return information
- the nationwide cooperation with public authorities and other institutions
- the ZIRF-Database – [www.zirf.eu](http://www.zirf.eu)

# The ZIRF-Database

With the ZIRF database we wish to provide you with information on the various assistance offers and return possibilities. You will find the contact addresses for the contact partners and information centres in the database. In addition, you can also find information on the countries of origin, for example on the housing situation, health care or even on the labour market.

The database is freely accessible through

[www.zirf.eu](http://www.zirf.eu).

You can also contact us on our hotline

**0911/943-4333 – We will gladly help you!**

## ZIRF- Counselling

With the project ZIRF-Counselling, ZIRF offers individual counselling within the assisted voluntary return.

Through ZIRF-Counselling, the following will be provided for:

- Country-specific information sheets for currently 29 countries of origin  
**Information on:** general situation, labour market, housing situation, health care, etc.
- Responses to inquiries of the prospective returnees that will be answered directly in their home country.

All information gathered here will be presented anonymously in the ZIRF database ([www.zirf.eu](http://www.zirf.eu)) and shall be freely accessible to all persons interested in a voluntary return.

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