



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

DATE: 17/10/2024

REQUEST FOR QUOTATION: No. RFQ/2024/1017/MT

FOR ESTABLISHMENT
OF GOODS PURCHASE AGREEMENT FOR CUSTOMER SERVICE TERMINALS AND
MONITORS

CLOSING DATE AND TIME: 07 NOVEMBER 2024 at 23:59 hrs. local time

INTRODUCTION TO UNHCR

The Office of the United Nations High Commissioner for Refugees (UNHCR) was established on December 14, 1950 by the United Nations General Assembly. The agency is mandated to lead and co- ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It also has a mandate to help stateless people.

Across more than six decades, the agency has helped tens of millions of people restart their lives. Today, a staff of some 17,324 people in 135 countries continues to help nearly 80 million people. To help and protect some of the world's most vulnerable people in so many places and types of environments, UNHCR must purchase goods and services worldwide. For further information on UNHCR, its mandate and operations, please see <http://www.unhcr.org>.

1. REQUIREMENTS

The Office of the United Nations High Commissioner for Refugees (UNHCR), in Armenia invites qualified suppliers to provide a quotation for Customer Service Terminals and Monitors based on the technical specifications in Annex A and Annex B.

IMPORTANT:

Technical specifications are detailed in Annex A and Annex B of this document
General Conditions of Contract for Provision of Goods are listed in Annex C.

The potential vendors are requested to provide quotations for the products that they can supply. Quotations in lots may also be accepted (i.e. if not all products can be offered). It is important to note the following:

- prices shall be quoted without VAT tax.
- Please mention delivery time/delivery schedule for goods and strictly adhere to it.
- Please include technical specifications and/or pictures of the quoted item(s)

UNHCR may award Goods Purchase Agreement(s) and/or respective Purchase Order(s) for delivery of requested items based on the results of this RFQ.

2. REQUESTS FOR CLARIFICATIONS

Please submit any request for clarification in respect of this RFQ by e-mail to Arpine Harutyunyan, Supply Associate (harutyua@unhcr.org, 098334119) and Sevak Khachatryan, Supply Assistant(khachats@unhcr.org, 055375334)

UNHCR will answer the questions received as soon as possible both via email and phone.

It is strongly recommended that this request for quotation document and its Annex A and Annex B, technical specifications to be read thoroughly.

ANNEX A and ANNEX B

Technical specifications for required goods

ANNEX C

General terms and conditions of contracts for provision
of goods to UNHCR