



UNHCR Operations

UNHCR Headquarters

High Commissioner

Deputy High Commissioner

Assistant High Commissioner (Protection)

Assistant High Commissioner (Operations)

Division of External Relations (DER)

Division of Financial and Administrative Management (DFAM)

Division of International Protection (DIP)

Division of Emergency Security and Supply (DESS)

Division of Programme Support and Management (DPSM)

Division of Human Resources Management (DHRM)

Division of Information Systems and Telecommunications (DIST)

Bureaux

Centre Management United of the Budapest Global Service Centre (GSC)

UNHCR Staff Council



UNHCR
The UN
Refugee Agency



UNHCR presence in the world

As at 07 February 2014



- UNHCR Regional Office
- UNHCR Country Office / National Office / Liaison Office
- UNHCR Regional Hub
- UNHCR Sub-Office
- UNHCR Field Office
- UNHCR Field Unit
- UNHCR Planned Office

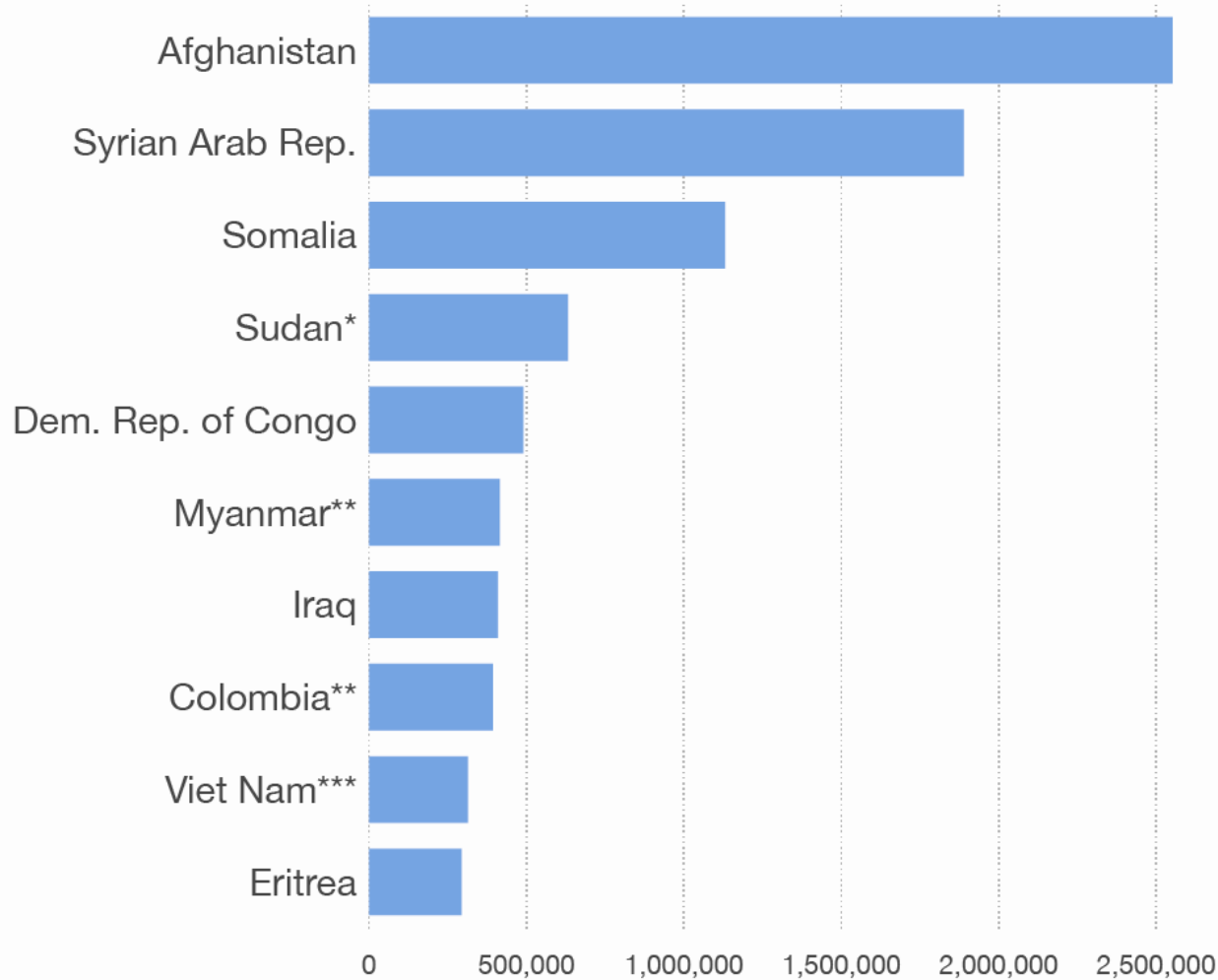


The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.



UNHCR
The UN
Refugee Agency

Top 10 source countries of refugees mid-2013



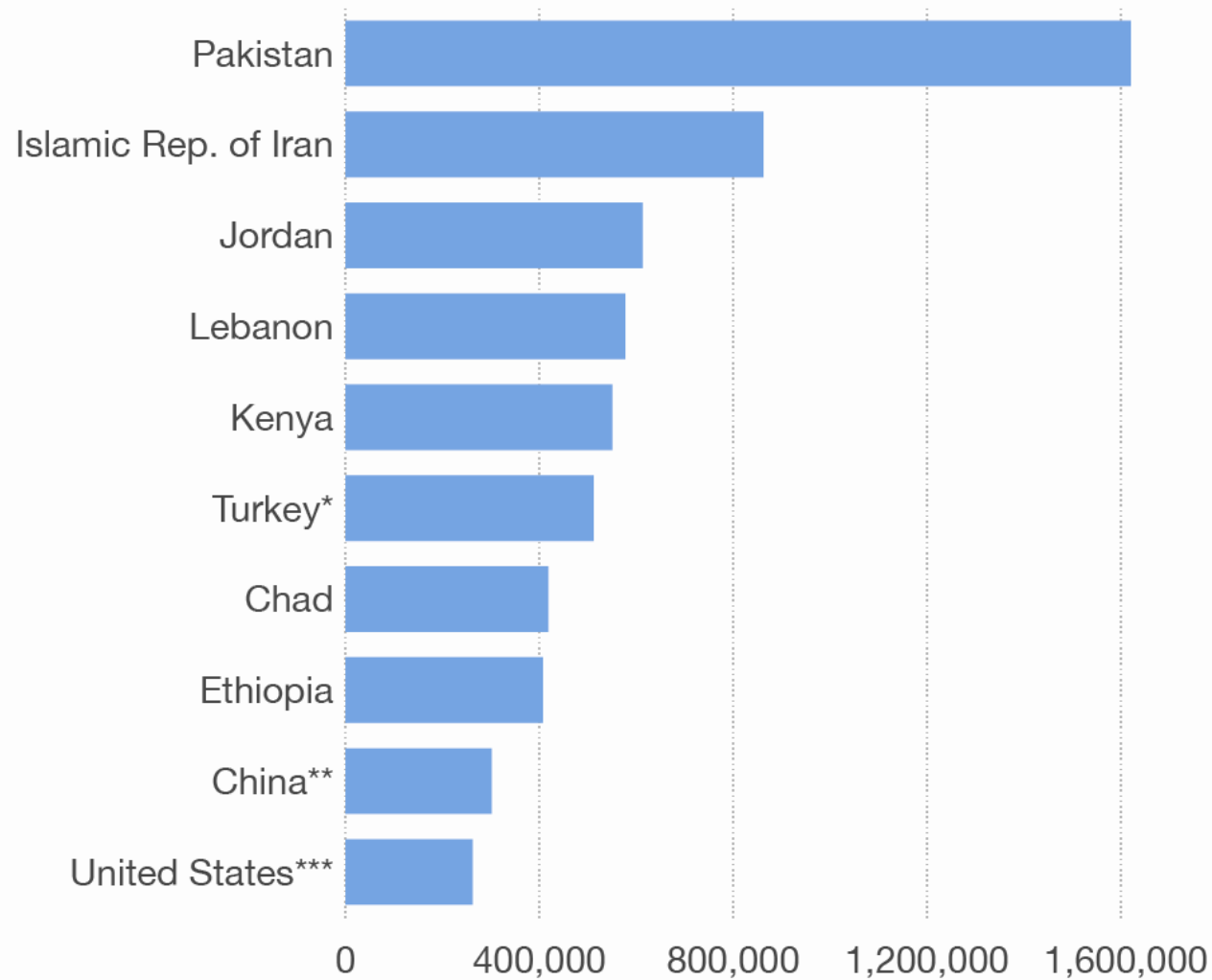
*May include citizens of South Sudan (in absence of separate statistics for both countries).

**Includes people in a refugee-like situation.

***The 300,000 Vietnamese refugees are well integrated and in practice receive protection from the Government of China.

Top 10 refugee-hosting countries

mid-2013



*Syrian refugee figure is a Government estimate.

**The 300,000 Vietnamese refugees are well integrated and in practice receive protection from the Government of China.

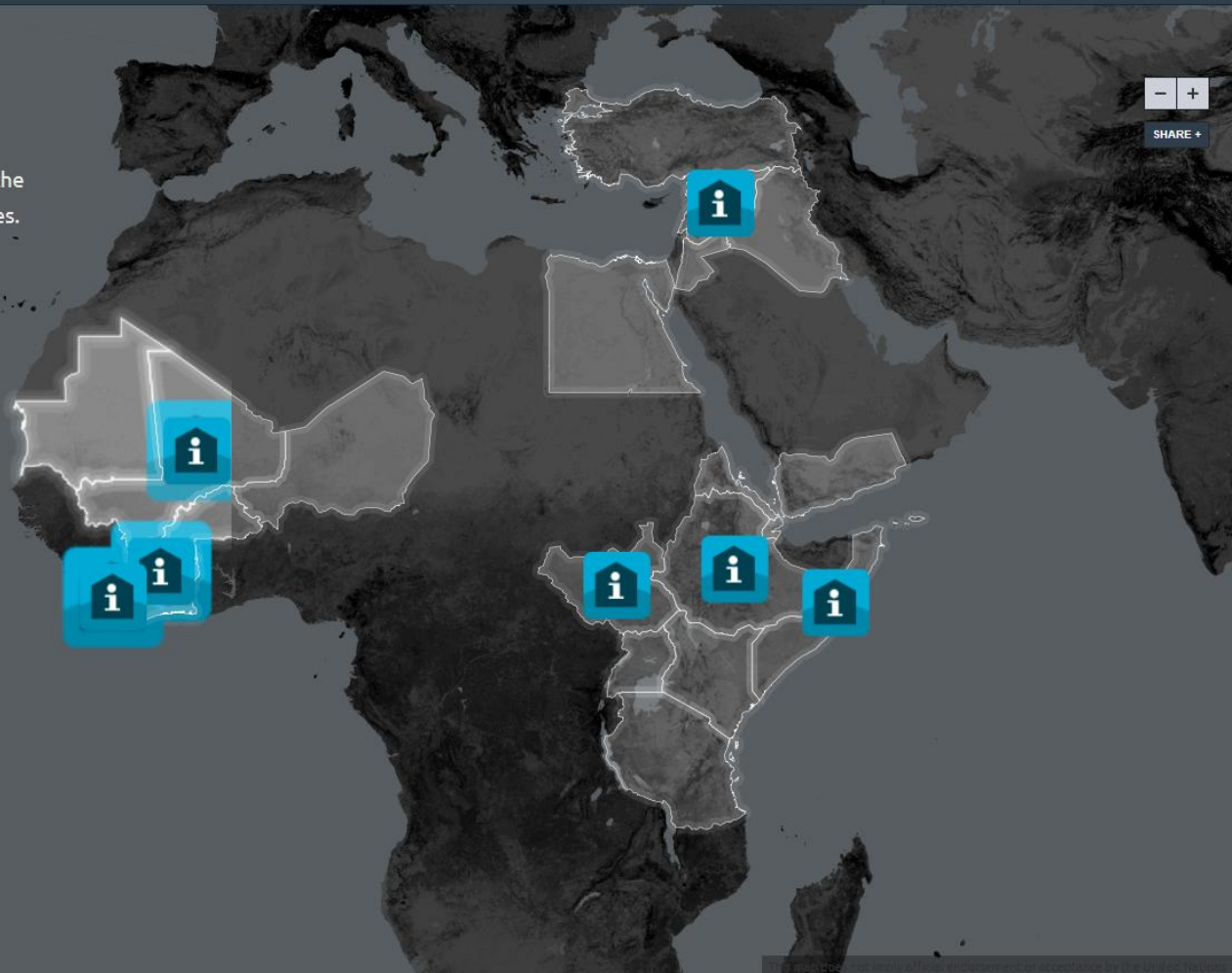
***UNHCR estimate.



Enabling Protection

Access more Information

Explore more about UNHCR and partners' response to the current emergencies and other protracted refugee crises. Access the information sharing portals.



Responding to Emergencies



Providing for Essential Needs

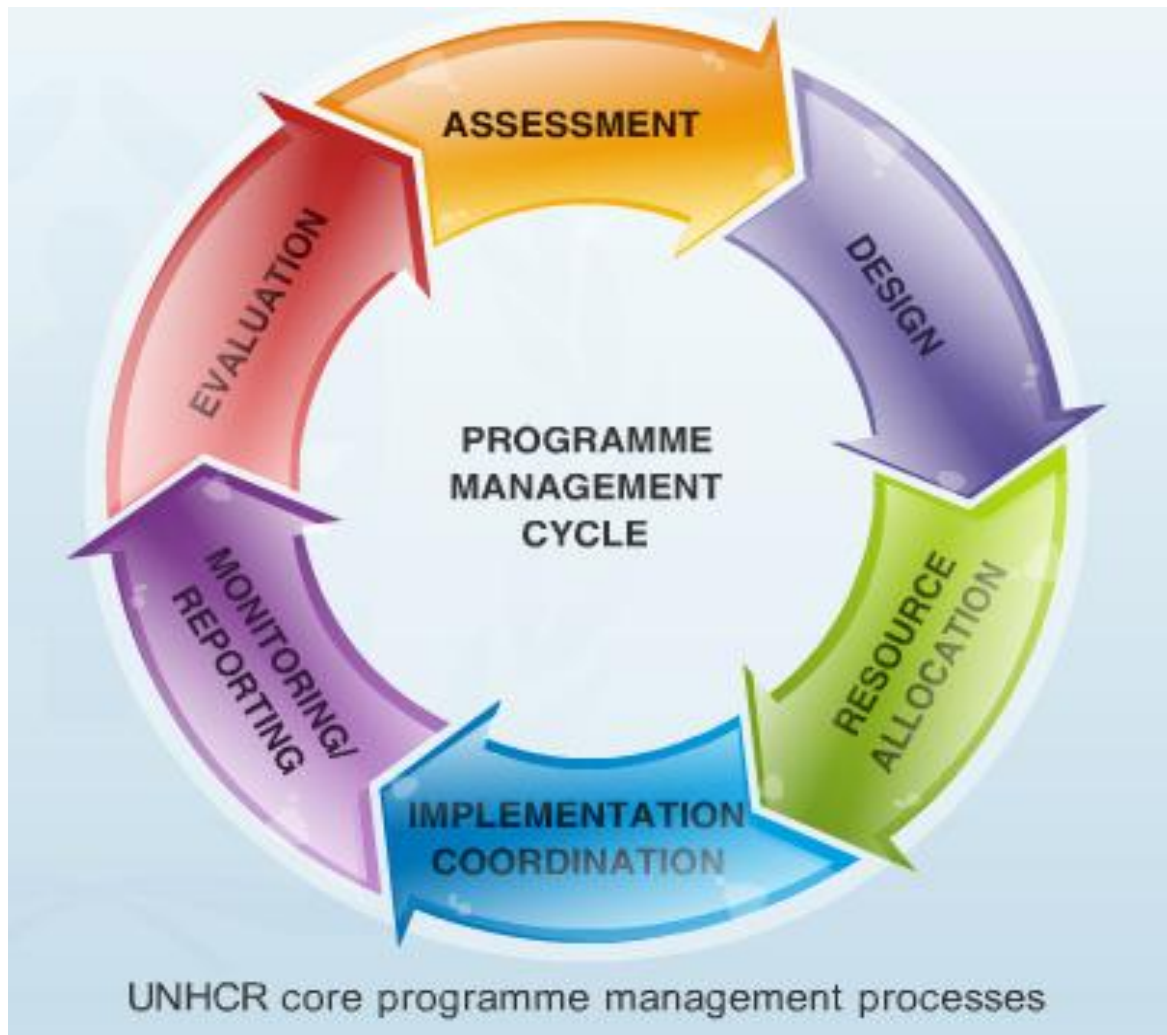


Encouraging Self-Reliance



Finding Durable Solutions

Operations Management



Results-Based Management

- UNHCR Results Framework
- *Focus and Global Focus*
- Baselines, targets, indicators
- Measure performance
- Evidence-based planning
- Informed resource allocation decisions

Global Strategic Priorities

The GSPs represent areas of critical concern and provide a “blueprint” for planning in UNHCR operations:

- Favorable protection environment
- Fair protection process and documentation
- Security from violence and exploitation
- Basic needs and services
- Community empowerment and self-reliance
- Durable solutions

Where To Go For Information

UNHCR's Website

<https://www.unhcr.org>

UNHCR Global Focus Website

<https://globalfocus.unhcr.org>

UNHCR's Operational Web Portals

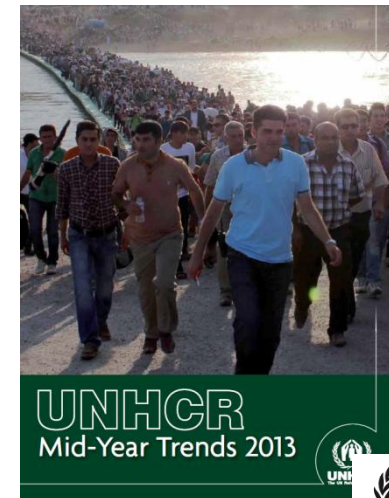
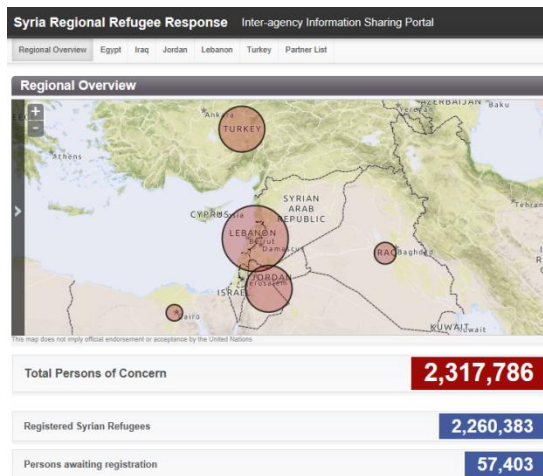
<http://data.unhcr.org/>

Twine – UNHCR's Health Information System

<http://twine.unhcr.org/app/>

UNHCR Population Statistics Reports

<http://www.unhcr.org/statistics>





Thank You